



# Making effective use of staff time

## Use case

Gathering usage statistics can be a time consuming process. Most libraries have content from multiple publishers and gateways, so visiting each of these places, logging into their system, finding the data, downloading the data, and formatting the data can be a very long process.

### How can JUSP help?

JUSP collects usage statistics from a number of publishers and intermediaries and, by providing access to these in one place, removes the need to visit multiple sites.

These reports are added on a monthly basis so statistics are always up-to-date, allowing libraries to quickly and easily access usage at the point of need without onerous manual collection and aggregation.

Data can be downloaded for use in spreadsheet, but there are also a number of JUSP reports that can help you analyse your usage without the need for further calculations. For example JUSP has reports that subtract archive and gold open access usage; add usage from other suppliers; show usage ranges; and show trends over time.

Summary reports also present aggregated views of usage data meaning that activities such as compiling usage for the SCONUL return can be done in few clicks.

The JUSP SUSHI server can also be used to automate collection of COUNTER reports into library systems offering further time saving benefits.

As a shared service the JUSP team liaises with publishers to resolve issues and so libraries spend less time individually communicating with publishers.

By collecting the usage statistics data, JUSP can help free up staff time to enable the data to be actively used rather than just collected. As more publishers join JUSP, these time-saving benefits increase.

### What do JUSP institutions say?

“It is a one-stop shop for a large number of resources, saving us considerable amounts of time which would otherwise be used going to individual publisher websites to obtain usage figures.”

**University of Sussex**

“It revolutionised our reporting and had a hugely positive impact on staff time that is now freed up for analysis rather than finding and downloading data files.”

**The Open University**

“Without JUSP we would have less staff time available for evaluation and analysis of data.”

**Imperial College London**

“The main advantage has been the time saved; this now means that we have more time available to focus on actually using the data rather than spending all our time collecting it. To give an example, I would estimate that JUSP saved me two days this year for the SCONUL statistics. This extra time is really valued and means we can focus on utilising the data.”

**Birkbeck, University of London**

