Usage of the JUSP portal October 2010 – September 2014
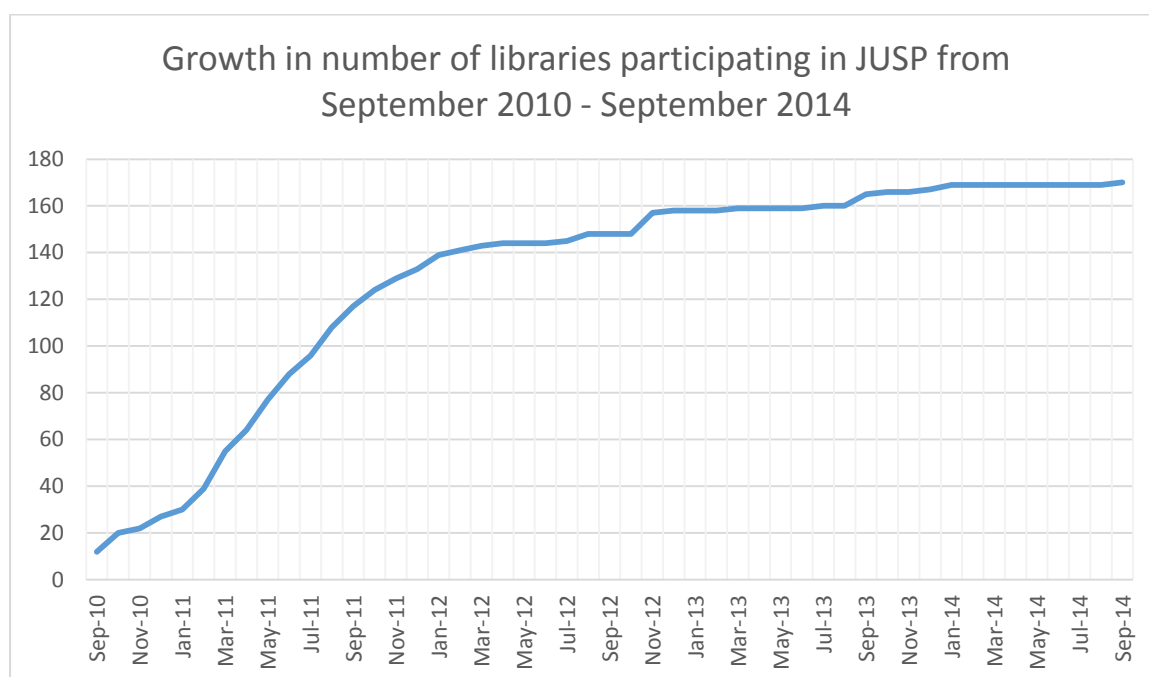
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23 October 2014

Introduction

This short report provides statistical information on the growth of the JUSP service and the use of the JUSP portal and website since the first participants joined in September 2010.
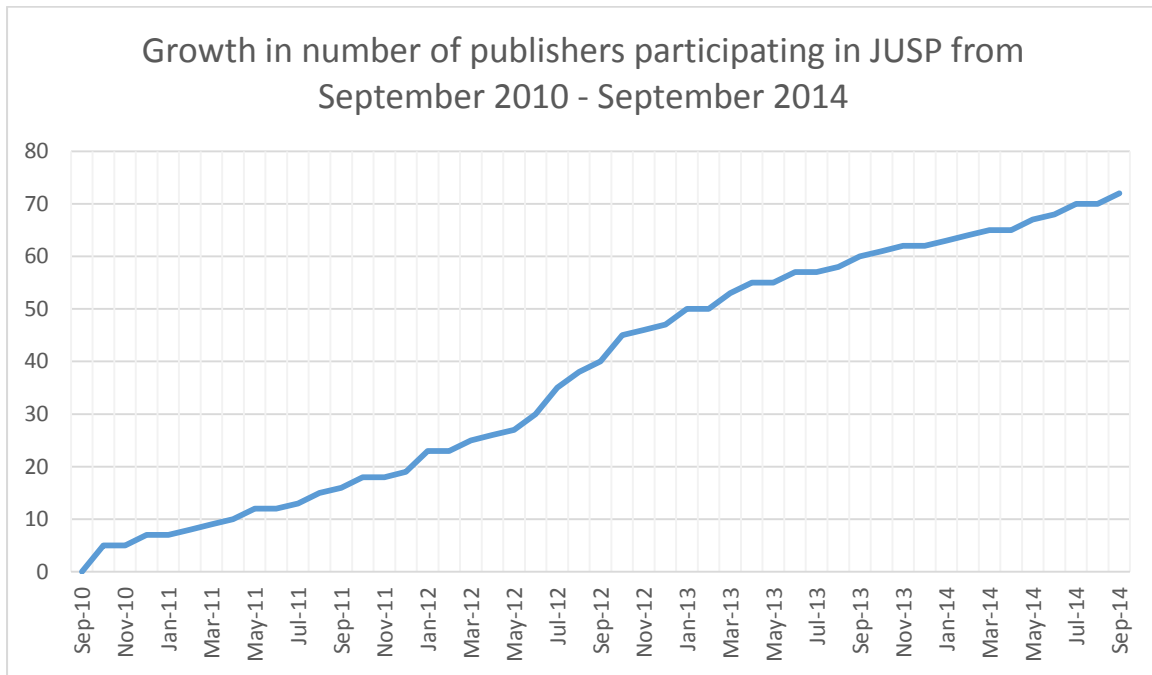
Participating libraries

Starting with an initial group of five pioneer libraries, we now have 170 participants comprising almost all UK HE institutions, several Research Council libraries and a small number of FE institutions. This graph shows the number of libraries that have signed up to participate in JUSP since September 2010.

Growth in number of libraries participating in JUSP from September 2010 - September 2014
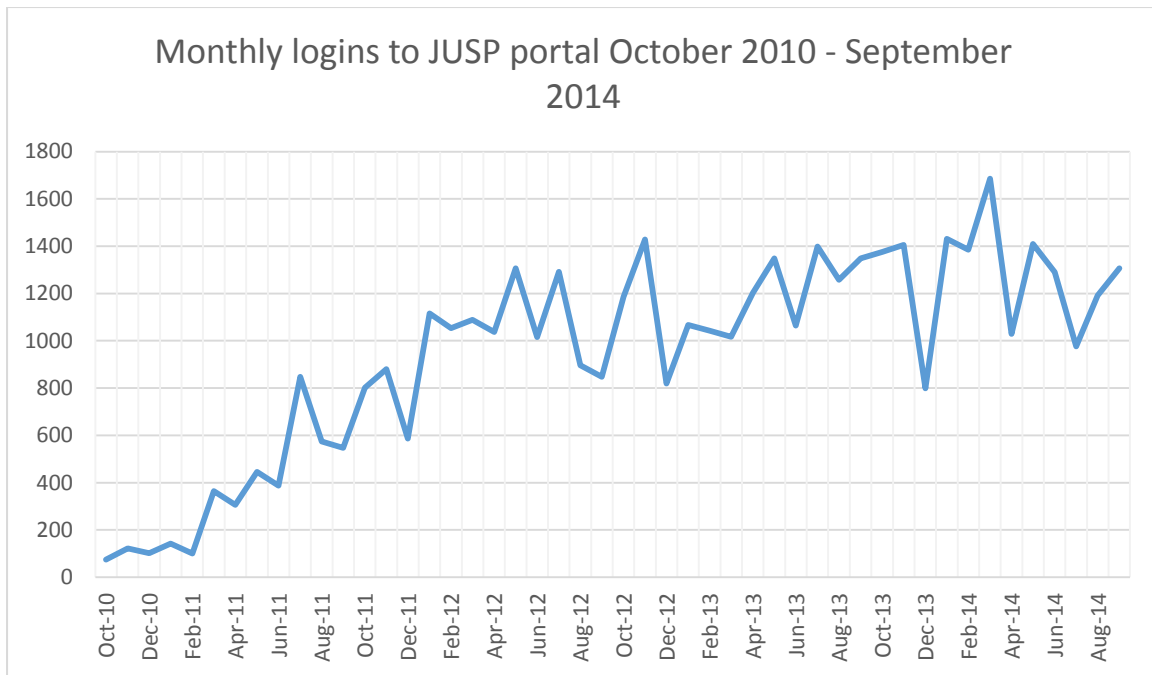
Participating publishers

JUSP initially worked with NESLi2 publishers and intermediaries but has now expanded to include other publishers. Participation is open to any publisher able to provide COUNTER-compliant usage statistics using SUSHI. We initially started with three publishers and one intermediary and now have 63 publishers signed up and with data available in JUSP, five further publishers that we are working with to implement SUSHI, and four gateways and host intermediaries signed up and with data

available in JUSP. This graph shows the number of publishers that have signed up to participate in JUSP since September 2010.

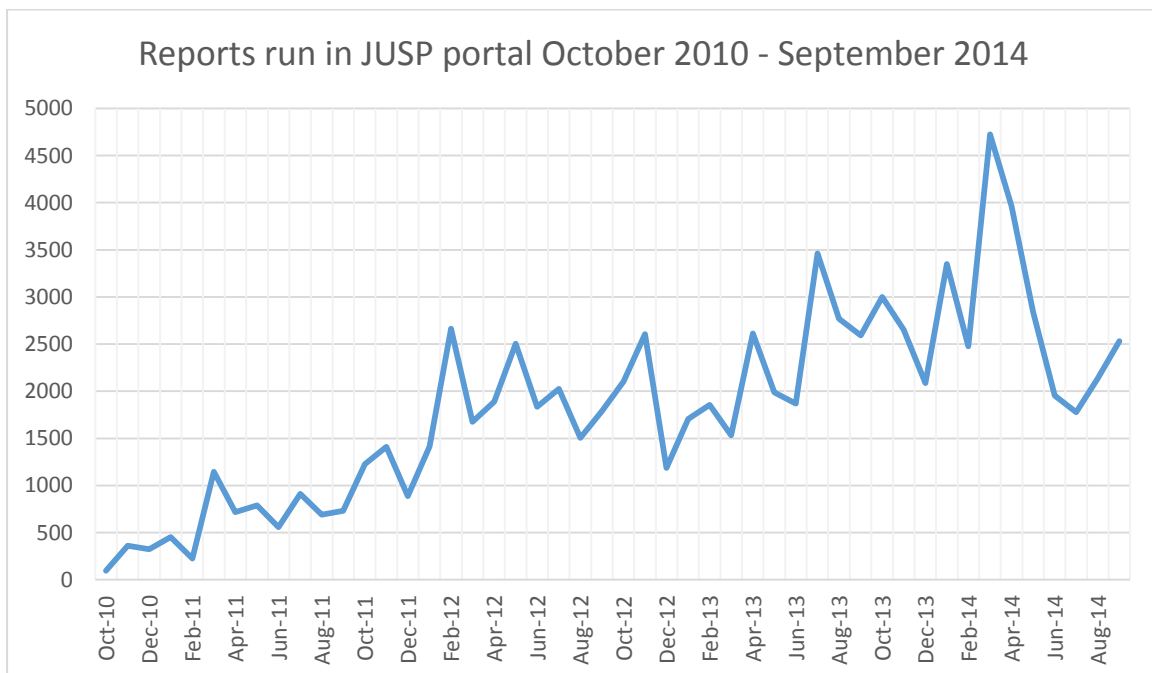Growth in number of publishers participating in JUSP from September 2010 - September 2014

Logins to the JUSP portal

Members of staff from participating libraries login to the JUSP portal to access their usage data and run a range of reports. In most cases, JUSP is used by a small number of staff from an institution and, depending on workflows, usage may vary from frequent accesses each month to maybe a couple of accesses per year, eg to run a SCONUL return report. We have had 45,400 logins to the JUSP portal since October 2010, a monthly average of 946. This graph shows the number of logins per month.

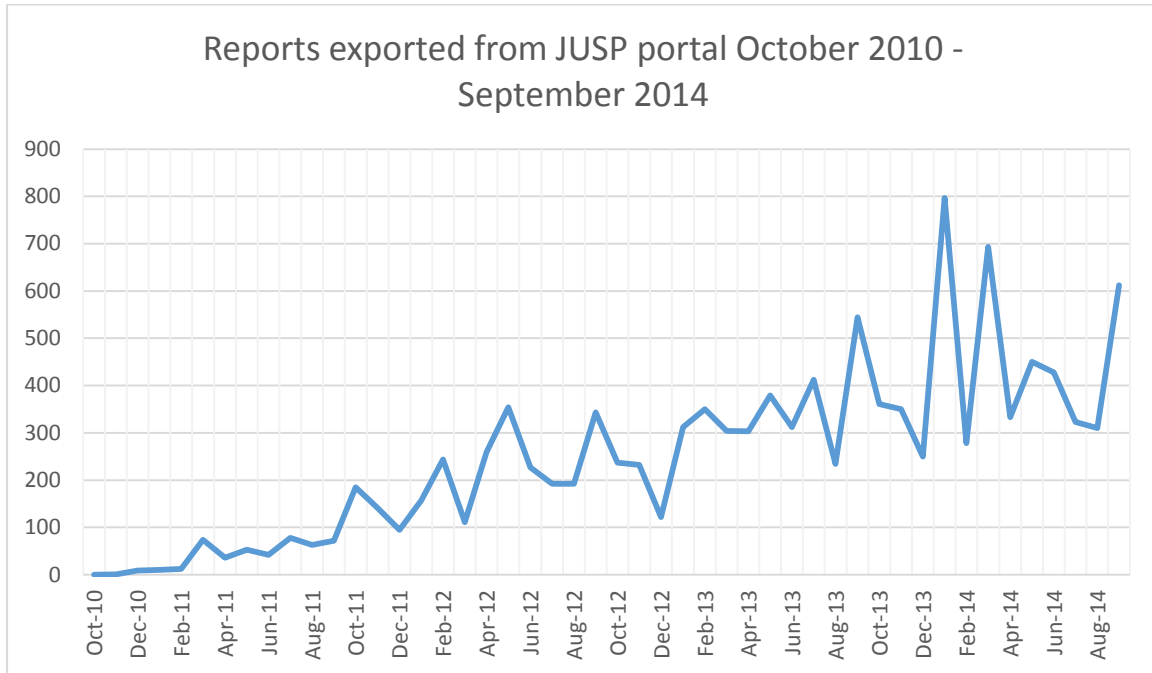Monthly logins to JUSP portal October 2010 - September 2014

Reports run

Participating libraries can run 25 different reports from within the JUSP portal. These comprise journal-level reports, summary reports, titles and deals reports, and usage profiling. We have had 87,594 reports run in the JUSP portal since October 2010, a monthly average of 1,825. This graph shows the number of reports run per month.

Reports run in JUSP portal October 2010 - September 2014

Reports exported

The majority of reports available within the JUSP portal include the option to export the report as a csv file for further analysis using tools such as Excel. This graph shows the number of reports exported per month.

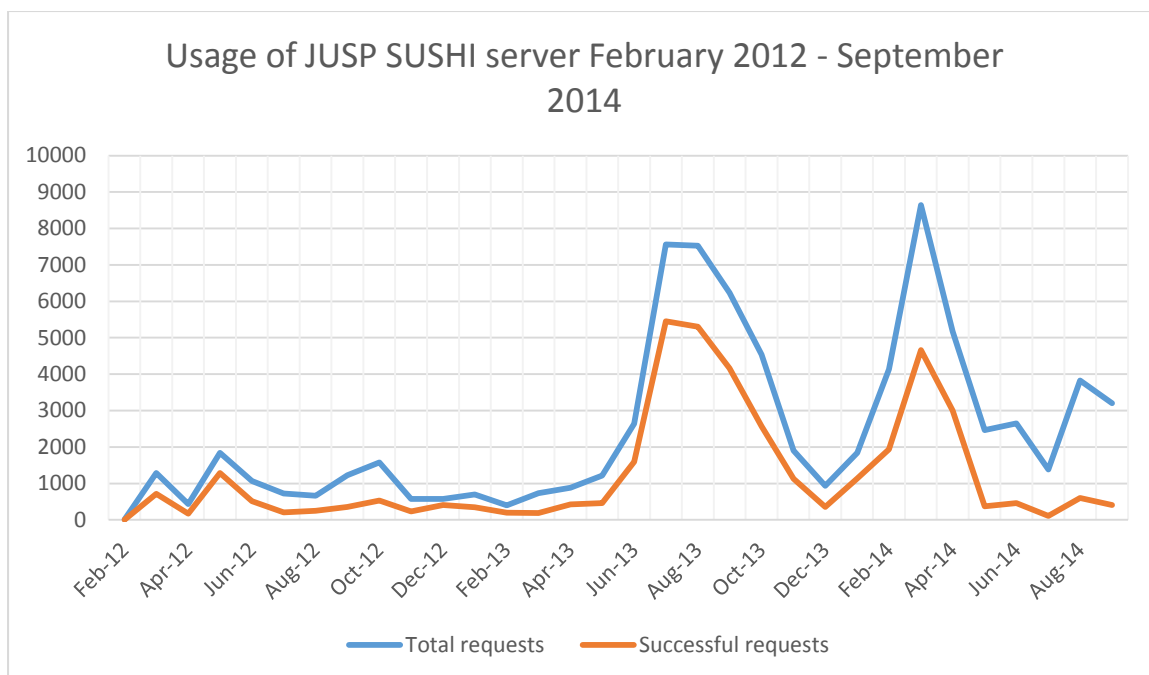Reports exported from JUSP portal October 2010 - September 2014

Ten most popular reports in JUSP

Out of the 25 reports available in JUSP, these are the ten reports that are run most frequently. The reports that are exported follow a similar pattern of popularity.

Reports run	Definition
JR1/JR1a/JR1 GOA	The number of monthly requests for each title from a selected publisher over a selected period of time in the COUNTER JR1, JR1a or JR1 GOA (Gold Open Access) report format.
Individual journal search and usage	Search across publishers for individual journals and see their usage across all available years, including accesses via gateways and host intermediaries.
JR1 reports including gateways and host intermediaries	The number of requests for each title from a selected publisher over a selected period of time, including accesses via gateways and host intermediaries.
Click through from journal find	Select a journal title from a report and click on it to view detailed usage of that title.
SCONUL return	The number of full-text article requests (COUNTER JR1 or equivalent) for the academic year 1 August-31 July.
Trends over time – tables and graphs	Monthly and yearly number of requests from each publisher including gateways and host intermediaries. Results are displayed as a table and as a graph.
JR1 reports excluding backfile usage	The number of requests for each title from a selected publisher over a selected period of time both in total and with backfile use subtracted. It also shows you GOA (Gold Open Access) usage and usage via gateways and host intermediaries to provide a complete picture of "current" usage.
Titles with the highest use	Display the 100 titles with the highest number of requests by publisher or all publishers, and by year or all years. All figures include usage through gateways and host intermediaries.
View usage of titles and deals	List all the titles in the JR1 usage report for the publisher and year you select, and identify those that are included in the title lists for the deal or collection you take.
Titles included in deals per year	Lists of titles included in a range of deals from various publishers.

Use of the JUSP SUSHI server

SUSHI (Standardized Usage Statistics Harvesting Initiative) is an automated protocol for harvesting electronic resource usage data. A JUSP SUSHI server was made available in 2012, allowing participating institutions to automatically gather data from JUSP, for example for import into a usage statistics product such as UStat. This graph shows both the total number of requests to the SUSHI server and the number of successful requests. Requests may be unsuccessful for a number of reasons, the main one here being usage not available for the requested dates. Particularly high usage was observed in some months during 2013 and 2014 as a number of libraries were working with other usage statistics product providers to import JUSP data and ran numerous tests.

Usage of JUSP SUSHI server February 2012 - September 2014

Use of JUSP support materials

JUSP provides a number of different types of support material on its website, all of which prove popular with our users. This table provides the average monthly accesses for each group of support materials.

Support material	Average monthly usage
Newsletters (all newsletters)	1690
Papers and presentations from internal and external events	1041
Guides to reports (all guides)	1004
Use cases (all use cases)	612
Webinar recordings (presentations, audio and video files from all webinars)	382
FAQ	242
Glossary	186
Training exercises	161

Conclusion

From its initial pilot with pioneer libraries and publishers, JUSP participation and usage of the JUSP portal and website continue to grow steadily providing a valued service for all our participants. Further evidence of the value of and demand for JUSP can be found in a series of use cases available from the JUSP website (http://jusp.mimas.ac.uk/use-cases/).