



Newsletter

May 2019

The Journal Usage Statistics Portal (JUSP) is a Jisc-funded service that provides a “one-stop shop” for libraries to view, download and analyse their journal, book, database and platform usage reports from multiple publishers.

- JUSP’s COUNTER Release 5 service launched
- Supporting libraries in the transition to COUNTER Release 5
- New case study: Widening use of JUSP through training
- Institutions joining JUSP
- Other guides and presentations from COUNTER

JUSP’s COUNTER Release 5 service launched

On 1st April, JUSP added functionality to access COUNTER Release 5 (R5) reports in addition to Release 4 (R4) reports.

The initial iteration of the R5 portal provides access to standard views and custom reports covering usage of journals, books and platforms. Reports covering databases and multimedia will be added when compliant reports become available. Functionality to filter master reports will be coming soon, and as the aggregation of R5 data in JUSP is extended, trend and summary-level reports will be developed to support analysis.

Release 4 and Release 5 data collection

The JUSP team is working with a broad range of suppliers to support their move to R5 and will continue to test, evaluate and load R5 data once suppliers make compliant reports available. Given the current status of R5 suppliers, JUSP will continue collection of R4 data beyond the COUNTER transition period of March 2019, to cover the period until July 2019. The extended collection of R4 data to July 2019 is intended to support participating libraries who need to evaluate or report on usage for the August to July academic year. Collection of R4 data outside of the transition period is dependent on suppliers continuing to make R4 reports available.

Supporting libraries in the transition to COUNTER Release 5

JUSP will be offering a range of materials and training to support the transition from COUNTER Release 4 to Release 5.

There is an introduction to R5 guide that provides information about the Release 5 reports available in JUSP and planned for future, as well as a short video demo gives a quick overview of the new portal home page and how to access reports. We have also updated the Getting Started Guide, FAQ and glossary. All the guides can be accessed at <https://jusp.jisc.ac.uk/guides/>, and through the Guides link in the Support, along with the FAQ and glossary.

In early March we ran a webinar that provided an update of JUSP’s

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work on COUNTER Release 5. This was followed by another webinar on 30th April “Working with COUNTER Release 5 reports in JUSP” that looked at the new reports in more detail and how you can use them in practice. Recordings and slides from both webinars are available to view at: <https://jusp.jisc.ac.uk/events-training>.

As part of the ongoing support, we will continue to update our online support materials, develop video guides and run further introductory webinars as new reports and features are introduced in to JUSP.

New case study: Widening use of JUSP through training

Following JUSP training that took place at Imperial College London in June 2018, we have produced a case study that looks at how training can be used to widen use of JUSP as a tool to support renewals processes and purchasing decisions. The aim of this case study is to demonstrate an approach to training, and it looks at how the training fits into the context of the library processes, what aspects worked well, challenges and outcomes of the training.

The case study can be found at: <https://jusp.jisc.ac.uk/case-studies/>.

Institutions joining JUSP

Since the last newsletter in December, we have welcomed 5 more institutions to JUSP:

- ◆ Bilborough College
- ◆ Crawley College
- ◆ Ealing, Hammersmith & West London College
- ◆ East Coast College
- ◆ Lincoln College

A full list of currently participating institutions is available on the JUSP website at <https://jusp.jisc.ac.uk/participants/#institutions>. If your institution is not already participating, you can find out more at: <https://jusp.jisc.ac.uk/join/uk-academic-libraries/>.

Other guides and presentations from COUNTER

COUNTER have produced Friendly Guides to Release 5 (<https://www.projectcounter.org/friendly-guides-release-5/>) and a series of video tutorials which are available on the COUNTER YouTube channel: <https://www.youtube.com/channel/UCptZRUv5XbtP-jWkTckDpIA>.

COUNTER representatives have also presented at webinars and conferences over the last year. Recordings or slides are available via the links below:

- ◆ Elsevier hosted a webinar presented jointly by COUNTER and Elsevier, which provided a comparison of Release 4 and Release 5 reports: <https://libraryconnect.elsevier.com/articles/webinar-now-available-deep-dive-counter-code-practice-release-5>.
- ◆ At the recent UKSG 42nd Annual Conference in Telford, Irene Barbers from Forschungszentrum Jülich, gave a presentation on “Using Release 5 Usage Reports for strategic decision making” and the slides are now available to download from the COUNTER website: <https://www.projectcounter.org/wp-content/uploads/2019/04/Using-COUNTER-Release-5-Reports.pptx>.
- ◆ The chair of the COUNTER board, Oliver Pesch (EBSCO Information Services) gave a presentation at the TLA 2019 conference: <https://www.projectcounter.org/wp-content/uploads/2019/04/COUNTER-R5-For-TxLA-2019-04.pdf>.

