



Newsletter

March 2020

The Journal Usage Statistics Portal (JUSP) is a Jisc service that provides a “one-stop shop” for libraries to view, download and analyse their journal, book, database and platform usage reports from multiple publishers and suppliers.

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New ways to view your data

Over the last few months we have been busy developing new features and tools that give you more ways to view, present and analyse R5 data through JUSP. The new reports and visualisations aim to give you easy access to the journal and book data you need through flexible reporting options that meet a wide range of use cases.

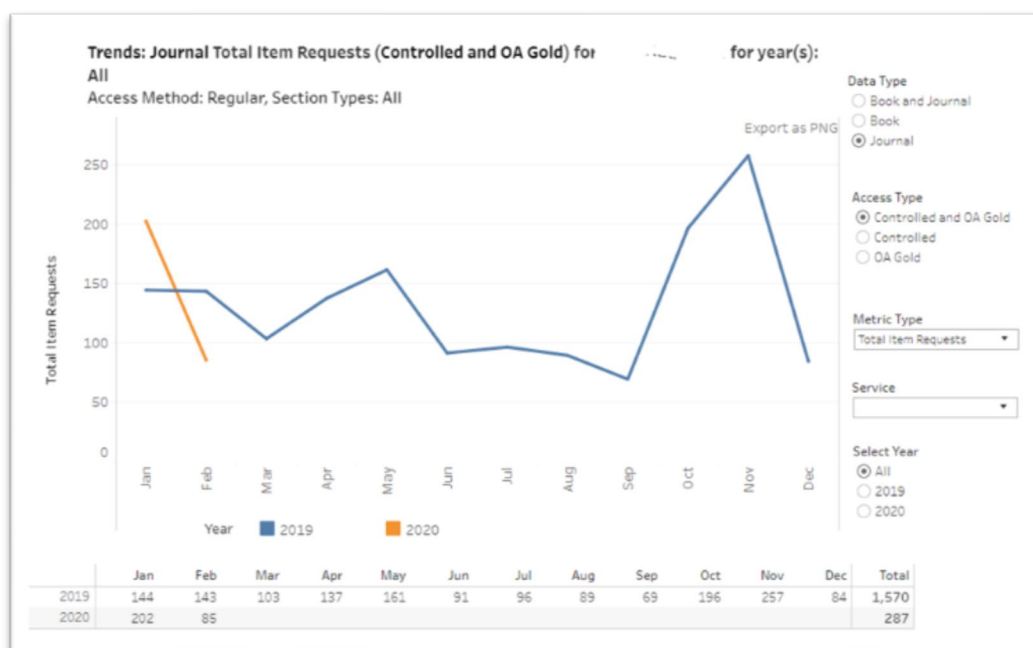
Here’s a summary of the main developments:

- ◆ **TR: Summary Report:** View aggregated and summarised usage for each service as well as calendar year trends.
- ◆ **TR: Individual Title Report:** Search for an individual journal or book and see an overview of data in one place.
- ◆ **Service Summary visualisation:** View totals for each service in a bubble or bar chart.
- ◆ **Trends visualisation:** View monthly trends in a line chart and table.

As the new R5 visualisations are based on the Title Master Report they cover both journals and books and offer similar flexibility to the tabular reports.

We continue to make further enhancements based on feedback and requests and will introduce further developments over time. If you have any comments, questions or suggestions please do get in contact with the team via the helpdesk.

Figure 1: Example of new R5 trends visualisation



Added R5 datasets

We have seen further successes with new R5 datasets for American Psychological Association (APA), IG Publishing, IOP, Nature, Project MUSE, SpringerLink, Taylor & Francis Online, Thieme and Wiley. A full list of services is available on our participants page and institutions can also view more detail after logging into the portal.

Data restatements

Some publishers have corrected and restated data. JUSP will keep participating institutions updated via the mailing list and you can also check the previous restatements in the Restated Data section within the portal.

New institutions joining JUSP

In January we welcomed Greater Brighton Metropolitan College and St Francis Xavier Sixth Form College, and the Sixth Form College Farnborough also joined in March.

Keeping track of R4 and R5 data

JUSP is continuing monthly data collection for suppliers who are not yet providing compliant R5 data and are still making R4 reports available via SUSHI. However, once a provider is supplying compliant R5 SUSHI reports, we will stop collection of the R4 data.

The good news is that generally suppliers are expected to provide R5 from January 2019 and so in most cases there will be a full calendar year of R5 data. Unfortunately, there are a few exceptions where suppliers can't provide this and so the R5 data start later.

All this means that there are different start and end dates across suppliers which can be confusing. To help you keep track, there are two columns in the Supplier Status tab in the portal for R4 end dates and R5 start dates.

“Making the switch to COUNTER Release 5” workshops

In February and March, the JUSP team ran face-to-face training sessions in Manchester, London and Edinburgh. These sessions aimed to support libraries in the transition from Release 4 to Release 5 through presentations, demonstrations, hands-on activities and discussion. The presentations and exercises for each workshop are now on the Events and Training page.

There were several common themes discussed in the workshops. One observation was that there is a reluctance to engage with the new R5 reports partly due to a lack of time and resource within institutions and some attendees noted that the changes had created extra workload. Those attending the workshops wanted to understand the changes and differences, so they could make comparisons with R4, and have discussions with decision makers. There were questions around which metrics and reports to use. The long, slow transition and mix of R4 and R5 also caused challenges and there is uncertainty around who is and isn't providing compliant data and so what should be reported.

On the positive side, libraries saw the value in the new R5 reports, how the master reports offered new ways to view data, and the potential of data not previously available in R4.

These events are also very useful for the JUSP team to help us better understand your requirements. We heard specific ideas for new reports, and we came away with more ideas for how we could support institutions.