



Newsletter

July 2020

The Journal Usage Statistics Portal (JUSP) is a Jisc service that provides a “one-stop shop” for libraries to view, download and analyse their journal, book, database and platform usage reports from multiple publishers and suppliers.

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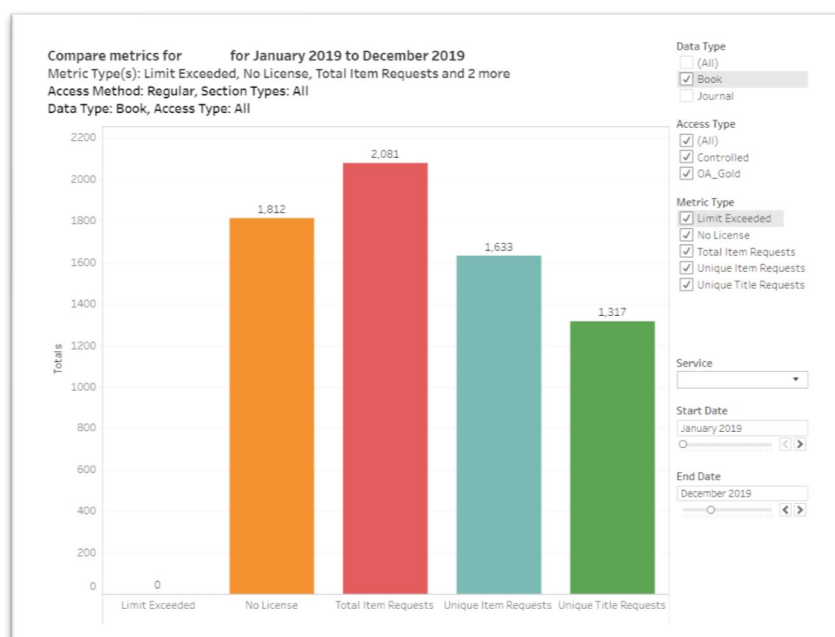
JUSP’s R5 SUSHI server

This month we are announcing the release of JUSP’s new R5 SUSHI server which will run alongside the existing R4 SUSHI server. Participating institutions can now access their details and authorise some third-party systems from the Portal.

The SUSHI server gives libraries the functionality to harvest data from JUSP into their own systems in addition to viewing COUNTER reports through the portal. We have been liaising with systems vendors to test the JUSP SUSHI server and understand requirements to help ensure a smooth and secure set up process. As SUSHI is an international standard it should work with any system that supports SUSHI harvesting, but we are aware that some products need to make changes to enable harvesting for multiple suppliers from a single source (JUSP) and we will update institutions through the mailing list.



Figure 1: Example of new R5 “metrics” visualisation



Opening up access during the pandemic: the impact on usage

COUNTER have posted a message to libraries about [usage captured during the Covid-19 pandemic](#). It highlights that where publishers have removed paywalls you are likely to see a drop in recorded usage because most access is taking place outside your IP range and so cannot be attributed to your institution.

There are other ways that publishers and suppliers have expanded access to content, and each will have an impact on usage recorded in the COUNTER reports. We are exploring ways we can support your analysis of usage over this period in the context of these changes.

Jisc online event: Managing your print and online collections in a COVID-19 world

On 15th July, Jisc will be running an online event on supporting libraries in provisioning for the new term in Autumn 2020. The afternoon session will focus on evaluating and managing your existing online collections and includes reflections on usage data.

[See the full programme and register](#)

Compare metrics with new data visualisation

We have added a new visualisation to JUSP that allows you to view a combination of metric types on one chart.

You can use the visualisation to look at overall use and access denials for a platform, or to report and compare key metrics of interest. The visualisation can also support conversations around the new “unique” metrics types introduced in R5, to help explain why they are important and how they compare with the total metrics.

COUNTER evaluation

COUNTER have launched a project to collect feedback on COUNTER Release 5 and the consultants are running a survey that is open until mid-July. You can access the survey at:

https://www.surveymonkey.co.uk/r/CounterR5_study.

JUSP will also be conducting research later in the year to evaluate the implementation of COUNTER R5 in the context of JUSP. The findings from COUNTER’s evaluation will also inform the JUSP evaluation and provide a baseline for comparison, and so we encourage you to take part in the COUNTER survey as well.

COUNTER R5 data progress

Since the last newsletter in March we have seen further progress adding COUNTER 5 datasets to JUSP: American College of Physicians (ACP), American Chemical Society (ACS), Askews & Holts, Edward Elgar, Emerald, Ingenta and Royal College of Nursing.

We are continually working with statistics providers, platform providers and directly with publishers to test and provide feedback on reports.

Rockefeller University Press joins JUSP

We also welcomed a new publisher to JUSP: Rockefeller University Press. COUNTER R4 back data has been collected.

New institutions joining JUSP

Welcome to Yeovil College who joined JUSP in April.

New guides and training support

We have expanded our guidance to include [new video guides](#), a [reference list to wider support](#), and a training workbook available from the Community Area.

COUNTER also continue to produce additional guidance for libraries. The latest addition is the first module in a new [COUNTER Release 5 manual](#). “Books: Understanding metrics and standard views” takes a more detailed look at the book usage than the friendly guides and foundation classes but remains non-technical.

