The Journal Usage Statistics Portal (JUSP) is a Jisc service that provides a “one-stop shop” for libraries to view, download and analyse their journal, book, database and platform usage reports from multiple publishers and suppliers.

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More R5 data added

We have continued to see progress with COUNTER 5 data over the last few months with more suppliers releasing reports and applying fixes. Since July we have added for Brill, Springer-Nature TR and PR, Emerald DR, 11 suppliers on HighWire, EBSCOhost DR and PR, and Web of Science DR.

We have also welcomed new publishers to JUSP, and we have collected data for Royal College of General Practitioners and Cold Spring Harbor Laboratory Press.

Welcome to 7 FE colleges joining JUSP

7 further education colleges have joined JUSP since July. Welcome to Tameside College, North East Scotland College, Franklin College, City of Glasgow College, Queen Elizabeth Sixth Form College, Leicester College, and Hopwood Hall College.
Working with FE colleges
On 26 August, we ran a session as part of the E-books for FE online clinic series on “JUSP supporting FE”. During the session we looked at how JUSP works, how it supports various aspects of working with usage data, how it continues to develop and evolve, and how FE institutions can get involved.

Following on from this, the JUSP team is looking at how we can support discussions around the role of usage data in FE. In January, we will be working with other Jisc colleagues to run a session on “Demonstrating value and impact of digital resources in further education”. This is fully booked but the outputs will inform research into Jisc’s offering in this area.

Investigating and explaining usual drops and trends
To support 2019 and 2020 reporting and analysis, JUSP has a temporary TR: Transition Report (R4 <-> R5). This report uses the filters specified by COUNTER to display COUNTER R5 data in the style of JR1 and BR2 reports using the closest equivalent data. However, there have been a few changes to the COUNTER processing rules that mean that figures may differ slightly when comparing overlapping data directly.

Many of you will have noticed some significant drops in counts between R4 and R5 for some book suppliers.

This year has also had the added complications of the pandemic, working from home, and temporary access to e-resources, all of which has had an impact on usage trends.

We have updated our FAQs and guide on Transitioning from R4 to R5. We have also created a new guide on the impact of COVID-19 on e-resource usage trends. It explains what is and isn’t included in the COUNTER reports and notes a few things to consider when reviewing usage for 2020.

We ran two webinars on reporting this year:
- Usage data for 19/20 SCONUL return – 24 September 2020
- Reporting with COUNTER R4 and R5 data-10 November 2020

The recordings are on our events and training page at https://jusp.jisc.ac.uk/events-training/.

We are currently working on usage profiling visualisations that will allow you to look at high level usage trends across anonymised groupings of institutions. We expect these to be available early in 2021.

COUNTER Release 5 practitioner group
In the new year, the JUSP team will be coordinating a new COUNTER Release 5 practitioner group. This group will be open to all Jisc member institutions and will provide a space to explore the practical challenges and approaches to working with COUNTER R5 data in JUSP and the wider context. Its purpose is to inform:

1. The next phase of JUSP report and feature developments in line with user requirements.
2. Future support and training.
3. Ongoing development of the COUNTER standard.

Details were shared via the JUSP libraries mailing list. If you would like further information or to join, please contact the JUSP helpdesk.