



Newsletter

August 2017

The Journal Usage Statistics Portal (JUSP) is a Jisc-funded service that provides a “one-stop shop” for libraries to view, download and analyse their journal and book usage reports from multiple publishers.

- Database and platform reports
- New help desk address for Jisc Services
- Additional JR2 and JR5
- Challenges and opportunities of working e-book usage statistics - report now available
- Registering for access to books and other reports
- JUSP title list information brought up to date
- SPIE platform change

Database and platform reports

We are delighted to announce that in addition to COUNTER journal and e-book reports, database reports (DB1, DB2 and PR1) will be introduced as part of the JUSP service on 4th September 2017.

In the first instance, we have harvested usage data from around 20 services and you can view a list on the Participants page of the JUSP website. We will continue to add further publishers as they join JUSP or content becomes available. We are liaising with publishers where we have spotted discrepancies in the COUNTER reports.

We will be providing a series of updated support materials via the website to reflect the addition of the three reports. We will also be running a webinar in late September to highlight some aspects of the new service and to hear your ideas and questions.

The extension of reports, combined with access to more publishers will ensure that JUSP serves as a single point of access to all quality assured, COUNTER compliant usage data.

New help desk address for Jisc Services

Jisc is introducing a new centralised help desk for many of its services with a single point of contact - help@jisc.ac.uk. This helpdesk will be staffed by a dedicated team who will route queries through to individual services for the appropriate service team to deal with in the usual way.

As of 31st August JUSP is using this new email address for enquiries and all emails sent to jusp@jisc.ac.uk will be redirected there. In order to help with efficient routing on to us, we would encourage you mention JUSP in the subject line or body of your email.

We would like to assure you that all enquiries about JUSP will continue to be answered directly and promptly by the JUSP team, and you will continue to receive our full support as usual.

Additional JR2 and JR5

DeGruyter JR2 reports from Jan 2014 onwards and JR5 reports from Jan 2016 onwards have been added to JUSP.



JUSP is funded by Jisc



DB1 report for				
No.	Database	Publisher	Platform	User Activity
1	British Periodicals->Collection I	ProQuest	ProQuest	result_click
2	British Periodicals->Collection I	ProQuest	ProQuest	search_reg
3	British Periodicals->Collection II	ProQuest	ProQuest	result_click

PR1 report for				
No.	Platform	Publisher	User Activity	Reporting Period Total
Quest	record_view			8,774
Quest	result_click			11,061
Quest	search_reg			7,246

No.	Database	Publisher	Platform	Access denied category	Reporting Period Total
Total for all databases					68
1	Arts & Humanities Database	ProQuest	ProQuest	no_license	4
2	Collection 1	ProQuest	ProQuest	no_license	4
3	Collection 1 (with 1996-2000 update)	ProQuest	ProQuest	no_license	4

JUSP title list information brought up to date

JUSP has a section covering title lists for major publisher deals and packages and over the summer we have brought these up to date. There are 158 newly added title lists for 2017, and 140 new title lists for 2016 to complement what was already there, all sourced from the KnowledgeBase+ (KB+) service.

For more information about JUSP's titles and deals reports see our guides to reports page on our website <http://jusp.jisc.ac.uk/guides-to-reports/#link3>.

Note that once a title list has been added to JUSP for a particular year we no longer maintain it; we would urge people to use KB+ as the definitive source for updated title lists; even if you're not a KB+ subscriber, the title lists are public, and exportable in various formats from their public export page here: <https://www.kbplus.ac.uk/kbplus/publicExport>.

SPIE platform change

SPIE moved platforms from Silverchair to ScholarlyIQ in August. We have notified libraries through the mailing list and received credentials from a number of institutions. If you also have subscriptions on SPIE Digital, please let us know through the helpdesk.

New database and platform reports

Challenges and opportunities of working e-book usage statistics - report now available

As mentioned in previous newsletters we have been working on a research project to explore the wider challenges of working with e-book usage statistics. The full report, 'E-book usage: counting the challenges and opportunities', has now been published and is available at <http://repository.jisc.ac.uk/6681/1/jisc-e-book-usage-report-august-2017.pdf>.

This report highlights the current challenges of working with e-book usage data through a literature review and a series of case studies, and then sets out recommendations of how these challenges can be addressed by various groups in section 7 'Opportunities and actions'. Several challenges were identified and requirements for change fell into the areas of standards, communications and collection management and analysis.

The report also highlights the need to collaborate and identifies roles for:

- libraries, consortia and other organisations representing libraries to communicate requirements and share policy, practice and processes
- standards organisations such as COUNTER and NISO in co-ordinating and setting standards
- suppliers and publishers in implementing these in a timely and effective way
- organisations such as Jisc in taking advantage of these in efforts to deliver services

Registering for access to books and other reports

If you have not previously accessed the book portal within JUSP you will need to register the first time you visit. If you see an error message, please follow the instructions to copy and paste relevant details into the body of an email to our helpdesk and we'll get access to the portal sorted for you.

Contact

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