



JUSP COMMUNITY SURVEY REPORT 2013

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JUSP Community Survey 2013

Executive Summary

The JUSP Community Survey was created using SurveyMonkey. It was distributed online on 27th November 2013 and closed on 20th December 2013. A total of 42 responses were received from 38 participating institutions, with four institutions each submitting two separate responses. All responses have been included in the report.

- 60% of respondents were using JUSP on a regular weekly or monthly basis, with most others using it quarterly. Over half were using JUSP for regular and ad hoc reporting, and for SCONUL reporting. 40% or more were also using it for responding to enquiries and reviewing renewals. Examples were given of how JUSP was being used in this way.
- Reports using JUSP data were mainly prepared for library management (82%) or subject librarians (72%), and less often directly for academic departments (23%) or senior university management (13%).
- 71% of respondents had used the JUSP support materials and guides on the website. 97% rated these as 5 or 4 on a 5 point scale where 5 was 'extremely useful'.
- Half the respondents had watched JUSP webinars, mainly online, but also downloaded. 81% gave a rating of 5 or 4 where 5 was 'extremely useful'.
- Asked what type of support would help them use JUSP more effectively, 66% were in favour of a community area for sharing ideas and best practice, while around 50% also wanted to continue with events/workshops, webinars and guides to particular features of JUSP.
- The major barrier/challenge in using JUSP was limited time (50%). Few had experienced technical issues or JUSP not being integrated into the workflow.
- All 41 respondents who answered the question considered that JUSP added value to their service. The major ways in which it did so were in saving staff time (85%), providing reliable data (76%) and avoiding duplication of effort (68%).
- Asked roughly how much time JUSP saved per month, 32% estimated it saved from half a day to a full working day and 26% between one and two working days. While 29% felt the saving was less than half a working day, five respondents to this question (13%) were making staff time savings of 2-3 days or more. Examples were given of how JUSP saves time.
- 85% felt that if JUSP was no longer available, this would have an adverse effect on their service. Reasons given focussed on the extra time that would be needed to get reports from publisher sites with consequent effect on the level and quality of collection management, and loss of the added value and quality assurance provided by JUSP.
- Over half the respondents required JUSP data to be interoperable with other tools and services. Among these, KB+ was the most frequently mentioned service, cited by 50% of these respondents.
- Asked about additional content, 76% put additional journal publishers as first priority, and 55% put e-books as second priority. Databases and article level data were generally given third or fourth priority.

- The question on the 'best things' about JUSP identified particularly having accurate, reliable usage data all in one place; the variety of different reports; ease of navigation; simplicity of platform; prompt help when needed; free shared service and community engagement.

JUSP Community Survey 2013

Summary of results

The JUSP Community Survey was created using SurveyMonkey. It was distributed online on 27th November 2013 and closed on 20th December 2013. The survey permitted institutions to submit more than one response.

Q1) Please tell use your institution name?

A total of 42 responses were received from 38 participating institutions, with four institutions each submitting two separate responses. All responses have been included in the report.

Q2) How regularly do you use JUSP?

There were 42 replies to this question with over half of the respondents (60%) using JUSP on a regular weekly and monthly basis. One quarter of respondents (26%) used JUSP on a quarterly basis whilst two respondents (5%) used JUSP annually. Four respondents (10%) indicated other usage as described below:

Ad-hoc

Occasionally

Monthly for SUSHI harvest, annually for SCONUL, irregularly for maintenance (core title updates, etc.) and investigate new features

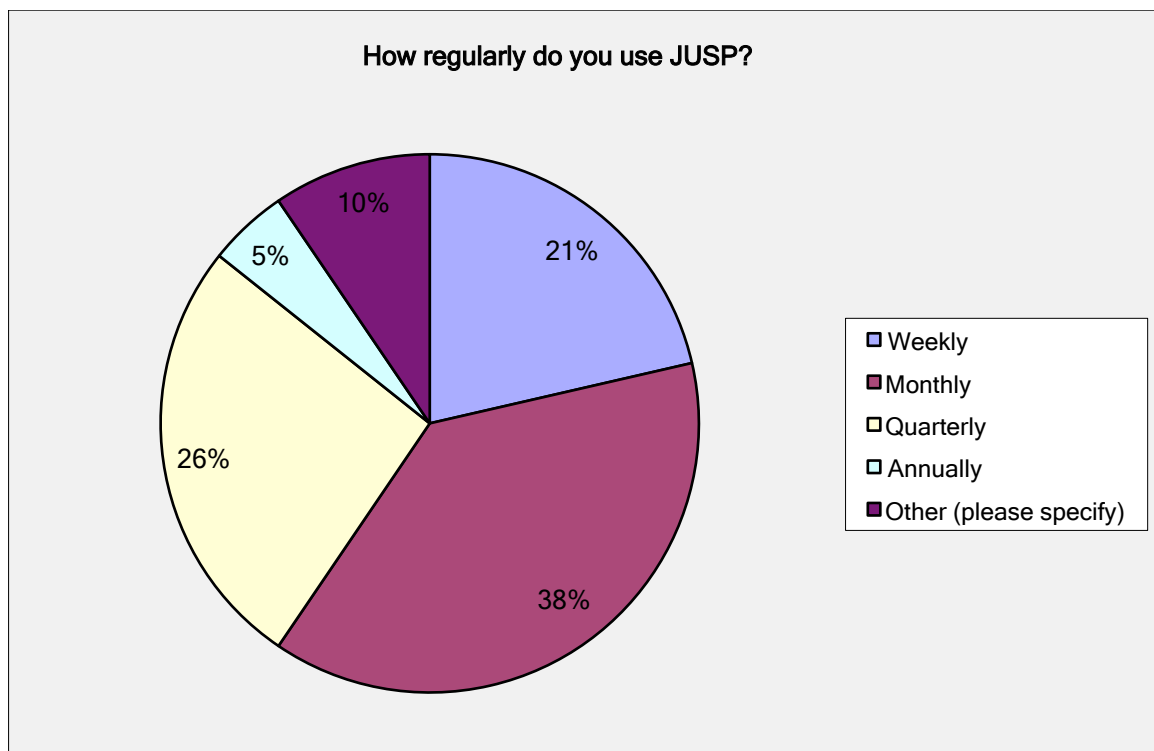


Figure 1 How regularly do you use JUSP?

n=42

Q3) What do you use JUSP for?

There were 42 replies to this question with over half of the respondents using JUSP for ad hoc, SCONUL and regular reporting. Just under half of the respondents used JUSP for reviewing renewals (48%) and responding to enquiries (41%) One respondent (2%) used JUSP for other activities (*looking at benchmarking data for our shared WHEEL OUP deal*).

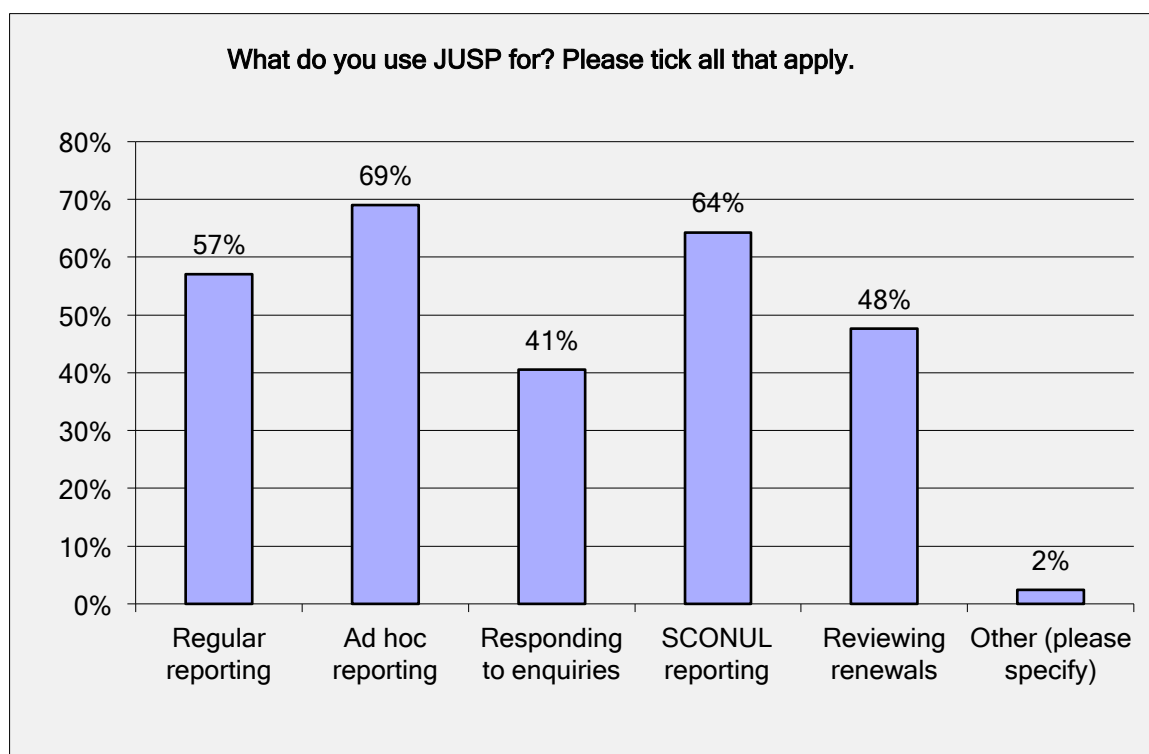


Figure 2 What do you use JUSP for?

n=42

Q4) Please give some examples of the way(s) you use JUSP.

Respondents were asked to provide examples of the ways in which they used JUSP. 38 responses were received. Many commented on how JUSP was used for a multitude of purposes, for example:

Developing a cost per download PI; reviewing journal for renewal; reviewing collections for faculties; data for the SCONUL report; assessing value in deals

For all of the above really. We also use it to produce promotional literature for our department for library open days. We also use it regularly for one-off analysis. For instance, most recently we used it to evaluate the cost effectiveness of remaining in the NESLi2 Project MUSE Premier Collection as opposed to the Standard Collection.

Other comments focussed on particular uses. This included obtaining data for the SCONUL returns:

**Very* helpful for SCONUL return this year. Prompted me to do more work to get a proper grip on our JUSP stats. Also use it when considering subscription renewals. Again, we're working towards a much more consistent approach in this respect.*

We have used the SCONUL report to help answer question D7. It sped up the process JR1 collection process, and I found the added breakdown of intermediary usage, which is included in the report, to be very useful when compiling the final D7 figure.

Others referred to improving decision making, understanding usage more and reporting in general as well as making renewal decisions:

I rely on a variety of reports from JUSP to supply data that can support the decision-making process for the renewal of journal packages. For regular reporting and providing snapshots in written reports for the team of subject librarians.

I train staff in how to use JUSP to enable them to conduct analysis of the packages they manage. This has saved me significant staff time as I used to conduct the analysis personally for the packages we subscribe to.

We have started to use the JUSP to pull out JR1 usage to help with analysis (Cost Per Use, etc.) for a number of package renewals and for a subject specific journal review I am working on.

A few respondents mentioned aiming to increase the ways in which JUSP was used in the future:

We plan to further embed the JUSP into our processes within the Collections Team.

Q5) Who, if anyone, do you produce reports for using JUSP data?

There were 39 replies to this question, with over half of the respondents producing reports mainly for library management (82%) and subject librarians (72%). Just under a quarter of respondents produced reports for academic departments (23%) and senior university management (13%). Seven respondents (18%) suggested other people including SCONUL, collections development librarian, academics and one respondent was herself a library manager.

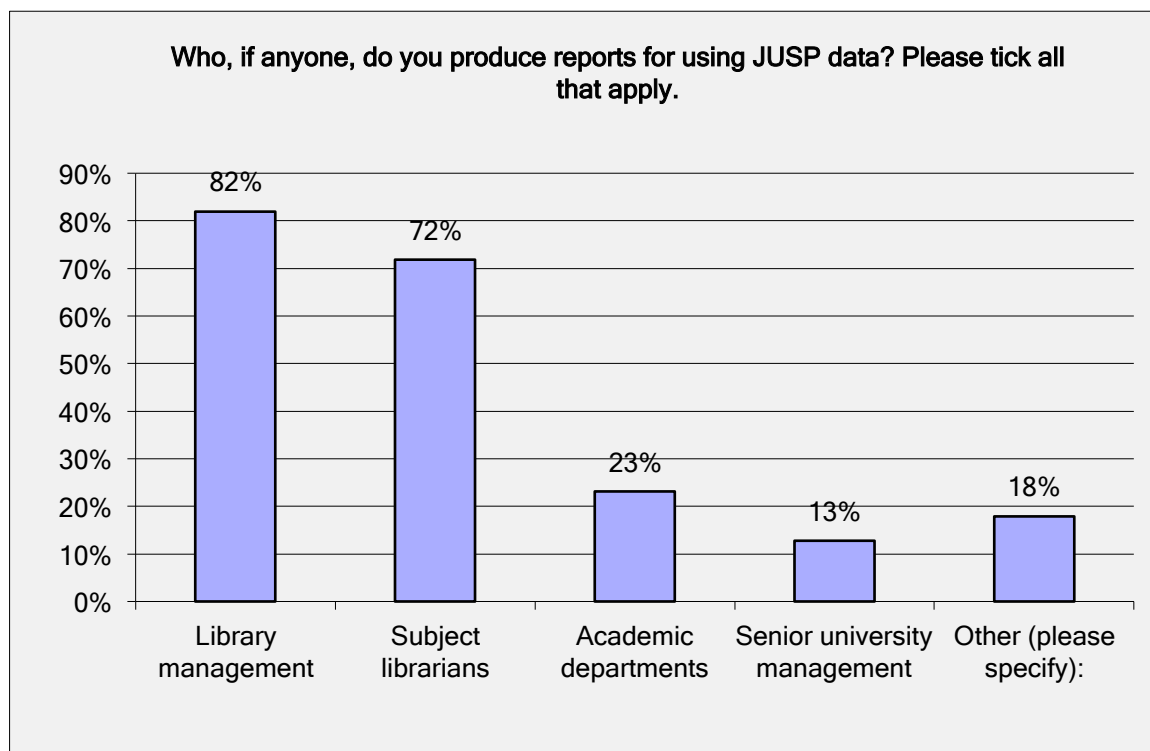


Figure 3 Who do you produce reports for using JUSP data?

n=39

Q6) Do you use any of the JUSP support materials and guides on the website?

There were 42 replies to this question. More than two-thirds of the respondents (71%) used the JUSP support materials and guides on the website.

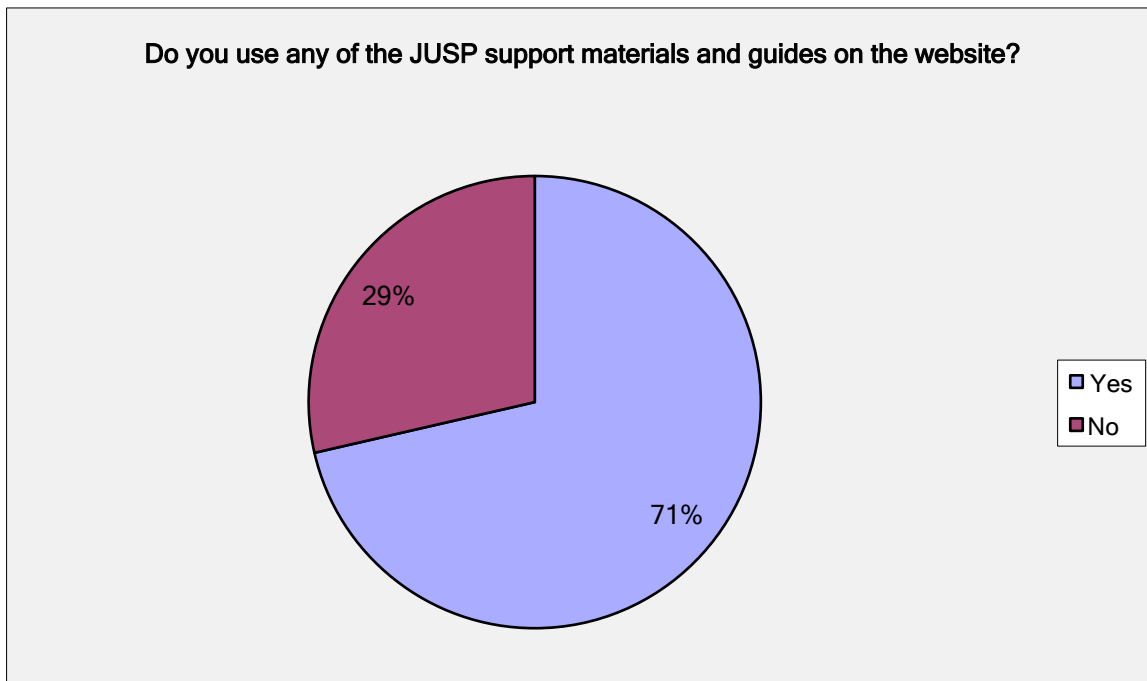


Figure 4 Support materials and guides used on website?

n=42

Q7) How useful have you found the JUSP support materials and guides?

There were 29 replies to this question with almost all respondents (97%) providing a rating of 5 or 4 where 5 was 'extremely useful'. One respondent (3%) gave a rating of 3. Six respondents provided additional comments, relating either to the support materials themselves:

The support materials are clear and well written, as well as being comprehensive on use you can make of the service.

or to the use of specific guides:

We looked at the guide on how to mark up core or subscribed titles which we found very useful

The "Titles and deals" and the "Marking up institutional/core titles" materials are frequently used in our team to introduce new JUSP users to these very important aspects of organising our data in JUSP.

Q8) Have you watched any of the JUSP webinars?

There were 42 replies to this question and half of the respondents reported watching a JUSP webinar.

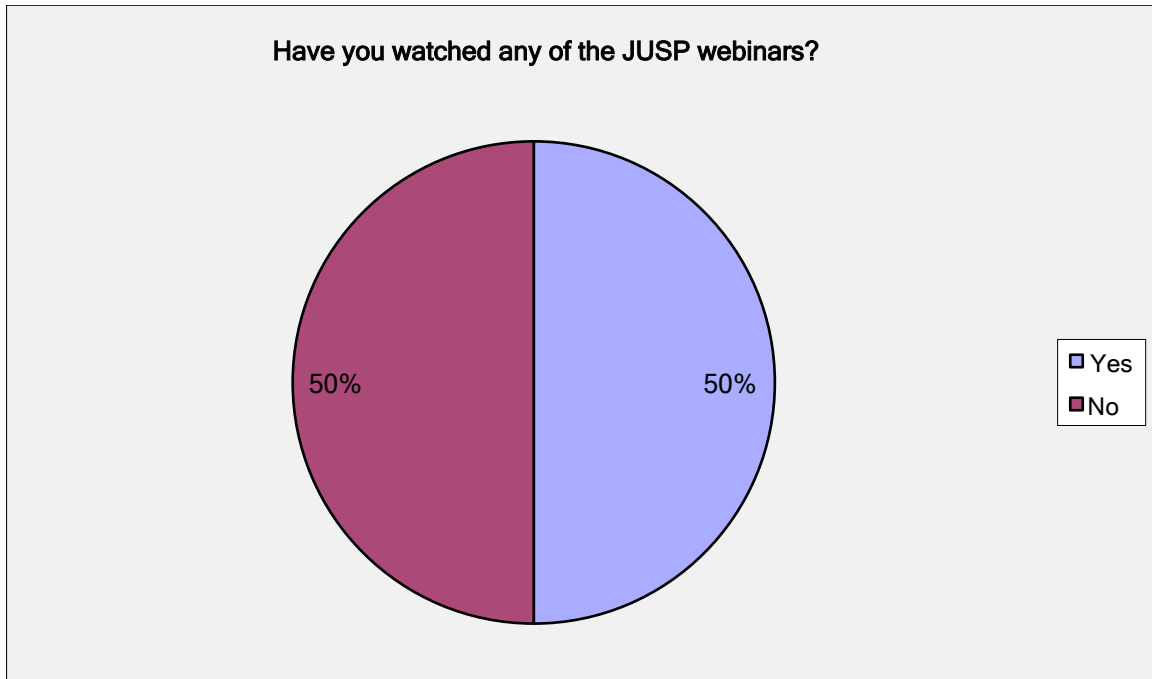


Figure 5 Have you watched any of the JUSP webinars?

n=42

Q9) How did you watch the webinar(s)?

There were 21 replies to this question. Over two-thirds of the respondents (71%) had watched the webinar online. One respondent (5%) had downloaded it from the website whilst 5 respondents (24%) had both downloaded the webinar and watched online.

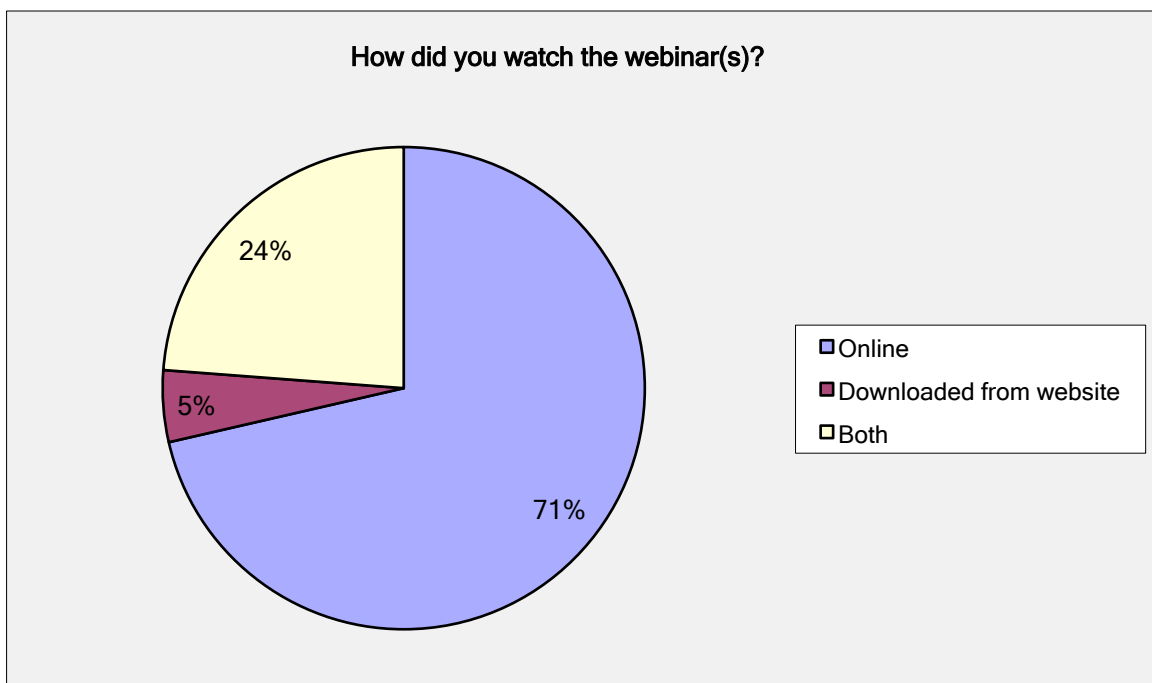


Figure 6 How did you watch the webinar?

n=21

Q10) How useful have you found the webinar(s)?

There were 21 replies to this question, with almost all respondents (81%) providing a rating of 5 or 4 where 5 was 'extremely useful'. Four respondents (19%) gave a rating of 3. Particular mention was made of the Core Titles and SCONUL stats webinars. Seven respondents provided additional comments. Some commented on the usefulness of the webinars especially for involving teams:

Very good for demonstrating new features

The webinars are clear and paced well for team members learning about what JUSP is and how to use it. The webinars always provoke a good Q&A session among our team afterward.

They have helped our team see how useful the JUSP can be, by giving us an overview of the reports at our disposal.

Others had suggestions for possible improvement:

The pace was a bit fast

I think I probably needed to have done a bit more work myself before joining the webinar.

Sometimes I don't understand why I would need to use a particular feature in JUSP - it would be useful to have a very quick explanation before I watch a webinar, to see if it's something I might use.

Q11) Which of the following would help you use JUSP more effectively?

There were 41 replies to this question, with over half of the respondents expressing interest in a community area for sharing ideas and best practice (66%), event/workshops (54%) and more webinars (51%) as ways of helping them use JUSP more effectively. Just under half of the respondents (49%) felt guides to particular features of JUSP would also help them and three respondents (7%) made additional suggestions or comments relating more generally to JUSP and how it integrated with other solutions, or the wish to add more smaller publishers, with one of these feeling that their needs were already met:

It's always good to find out what others are doing but for our established use, I am confident that I am getting what I need

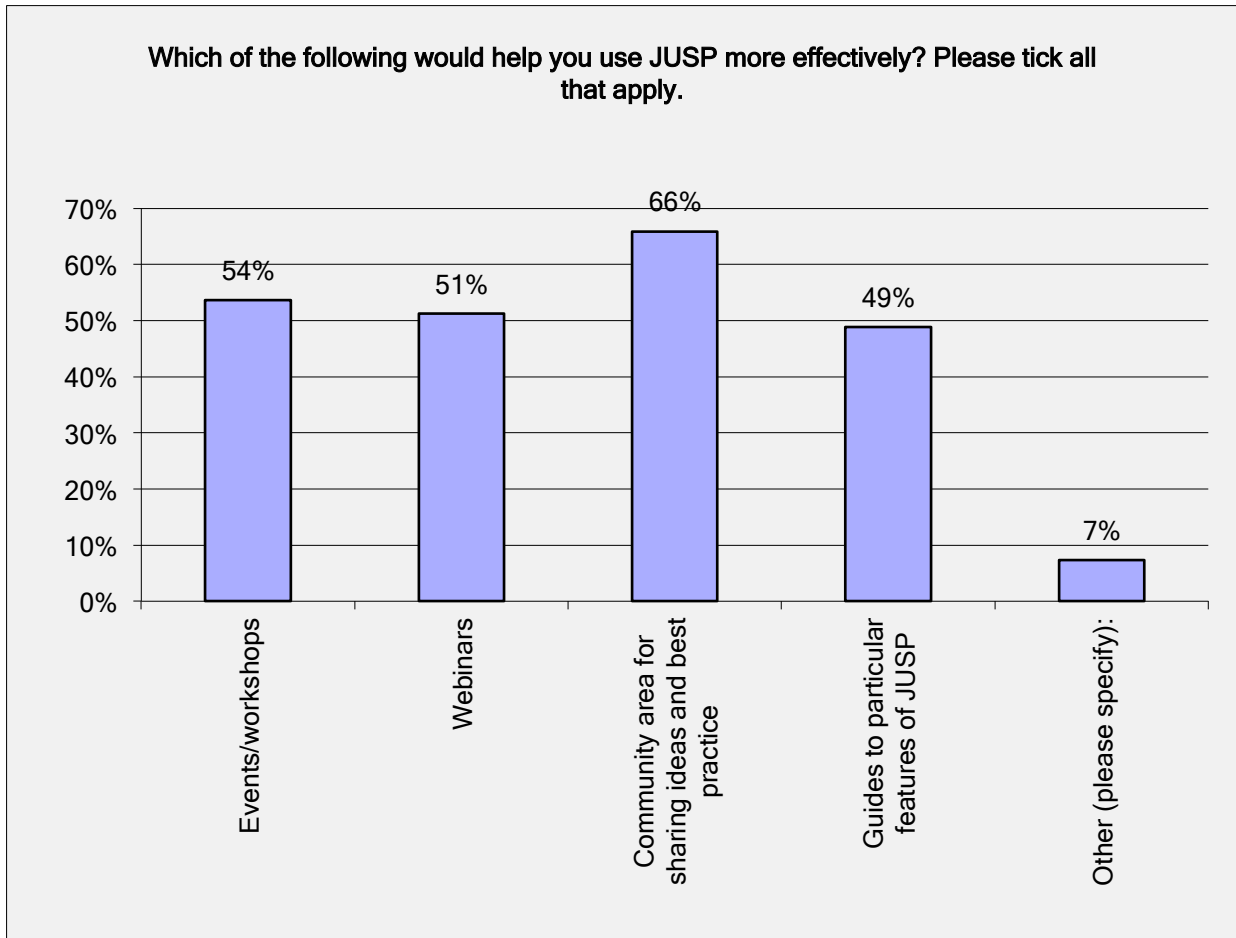


Figure 7 Which would help you use JUSP more effectively?

n=41

Q12) Would you like help with particular aspects of JUSP?

There were 41 replies to this question. The majority of respondents (81%) felt that they did not need help with particular aspects of JUSP. Of the other eight respondents (20%), four had suggestions for areas where they may need further help in future:

Noticed at a 360 COUNTER Serials Solutions event that CARDIFF had used the SUSHI client to harvest data into 360 COUNTER (which we are just setting up) - so any guidance on this would be useful

More of a qualified 'no' than an outright yes! I may need some advice for managing statistics for some of our less mainstream subscriptions.

This is more of a 'maybe in the future', rather than a 'Yes', because we may need assistance when adding Core Titles.

No, but then we've not implemented any Sushi stats collection, due to staff shortages, so that may change.

Others cited help they were already giving via the JUSP Community Advisory Group (CAG) or expressed willingness to take part in case studies or trials or were happy with the help they were already receiving:

I find that email queries are answered very promptly and this usually is sufficient.

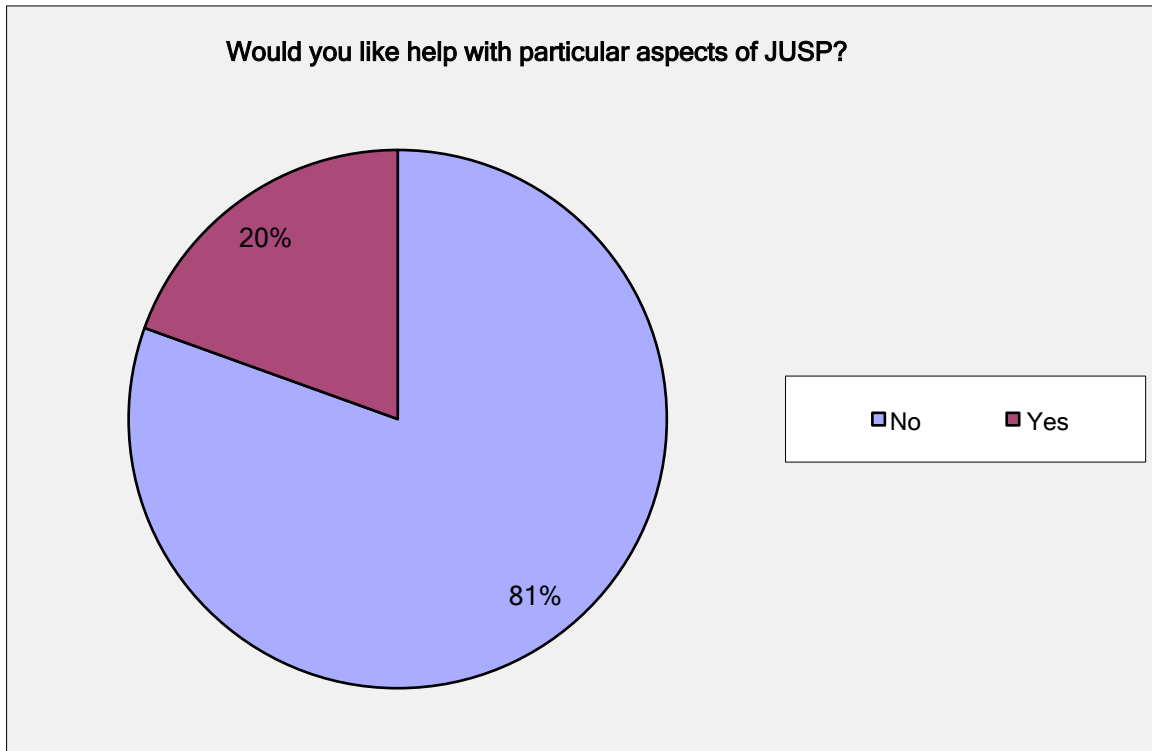


Figure 8 Help with aspects of JUSP?

n=41

Q13) Do you experience any barriers/challenges in using JUSP?

32 people reported experiencing barriers or challenges in using JUSP. For half of these, the challenge was 'limited time' while for 4, it was 'technical issues' and for 5 'not integrated into workflow'.

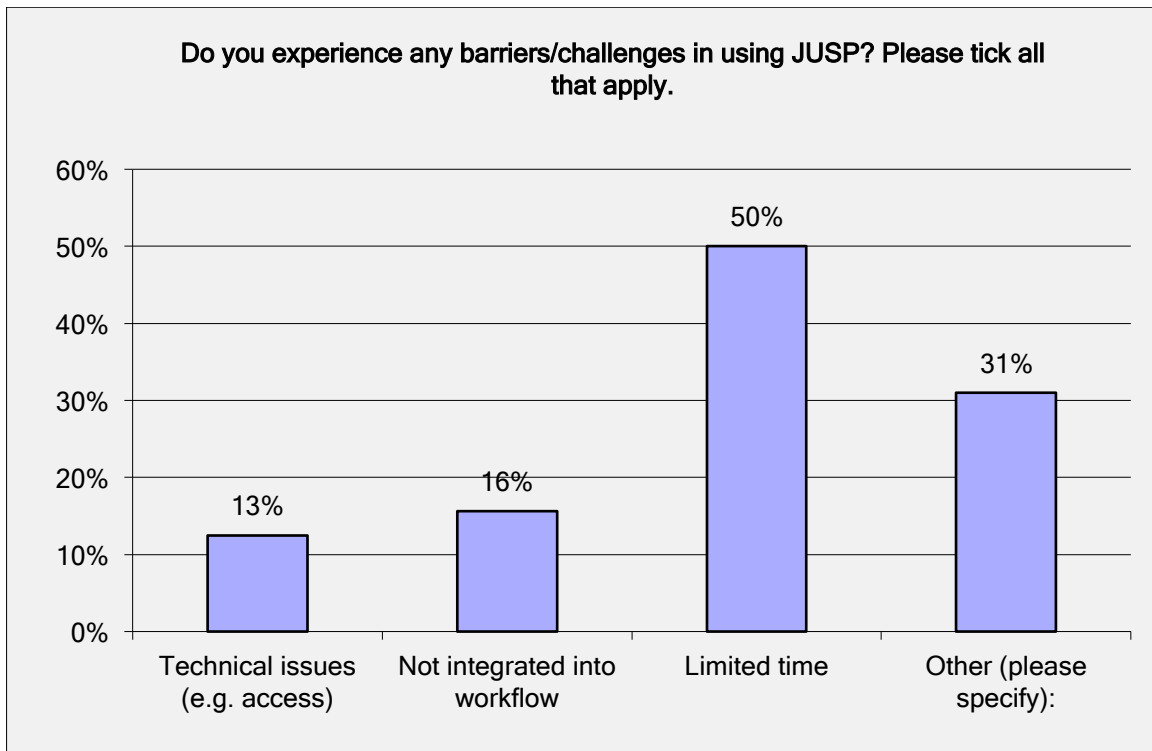


Figure 9 Barriers/challenges in using JUSP?

n=32

Technical challenges identified were:

I find if I use the "Download this report as CSV file " function, any diacritics in the journal titles don't copy across properly. I get round this by copying and pasting from JUSP to Excel instead.

If it times out because of inactivity, it is hard to get back in. It prompts for OpenAthens login again, but then doesn't always load the page. Have to shut everything down and start again.

There is a technical issue with SUSHI harvests, but that is at our end

Intermittent 'bouncing' of the screen when I have logged in and lengthy wait for Athens authentication.

10 (31%) respondents identified other challenges. These included general issues:

Not all publishers yet included:

We still need to collect data from other sources so JUSP doesn't provide the complete picture

Lack of cost data:

Our cost data is not included and therefore we cannot produce cost per use very easily

Specific points made by individual respondents were:

Not really a barrier, but I have never found a logout button if it exists!

Time lag of stats being available

There was acknowledgement also that any problems were quickly resolved:

Sometimes there are minor technical issues, but they get resolved very quickly as soon as they get reported

Q14) Please explain any barriers/challenges you have identified in the question above?

Respondents were provided with the opportunity to explain more about the barriers and challenges that they faced with using JUSP. 25 responses were provided. The most common challenge mentioned by over two thirds of respondents to this question was the lack of time to devote to using JUSP and analysing statistics. For example:

We simply don't have the time to get out all the information that JUSP could provide us with.

Every time I've set this is an objective in my work plan for the year some minor upheaval comes along that bumps it down the agenda. I don't feel the interface or set up is particularly unhelpful or complex - the challenge is simply setting aside time to work on things and not allowing the task to be bumped.

I'd like to spend more time analysing the usage statistics I have generated but unfortunately often there isn't enough time to do this before moving to the next task.

A couple of respondents referred specifically to the time needed to add core titles to JUSP, for example:

Core titles. We still have some subject areas for which we've been unable to find time to add the new core titles to JUSP. This is more a localised workflow problem than a JUSP problem, we hasten to point out.

As is the case for the majority of library staff, limited time is an issue; for example, we cannot always allot enough time required to accurately add information to the JUSP, i.e. deal and package information.

A few respondents referred to wider coverage in JUSP. For example:

JUSP itself is great, but I'd like to see even more publishers and platforms involved, so that we can move towards true standardisation and easy access in one place.

The worst problem is that it isn't comprehensive and I have to look elsewhere for usage of some resources. I'd really like DB reports included

Only that it doesn't cover every single one of our resources. If it did, our workflows would be vastly improved as JUSP makes such a big difference when reporting for SCONUL, assessing renewals, etc. In particular, we also spend a huge amount of time in administering our Host providers, e.g. Highwire, Scitation, Ingenta and it would be fabulous if all of the publishers on these platforms signed up to JUSP.

Other comments made in single cases included:

Would be useful to be able to download a complete list of titles from more than just one package/publisher. Often producing reports to compare data on spread sheets. So have to download a dozen or more times to get current portfolio.

It is often difficult to align the collection of usage data with e-resource/e-journal expiry dates, especially if a number of subscriptions expire at the same time. That is why further collaboration with KB+ could be potentially useful in highlighting sub expiry dates and provide some kind of automated alert system for library staff to utilise. That saying, JUSP does make this kind of work much more efficient and streamlined.

Q15) Do you consider that JUSP adds value to your service?

There were 41 replies to this question and all respondents (100%) answered yes to the question 'Do you consider that JUSP adds value to your service?'

Q16) If you consider that JUSP adds value, please indicate in what ways (tick all that apply).

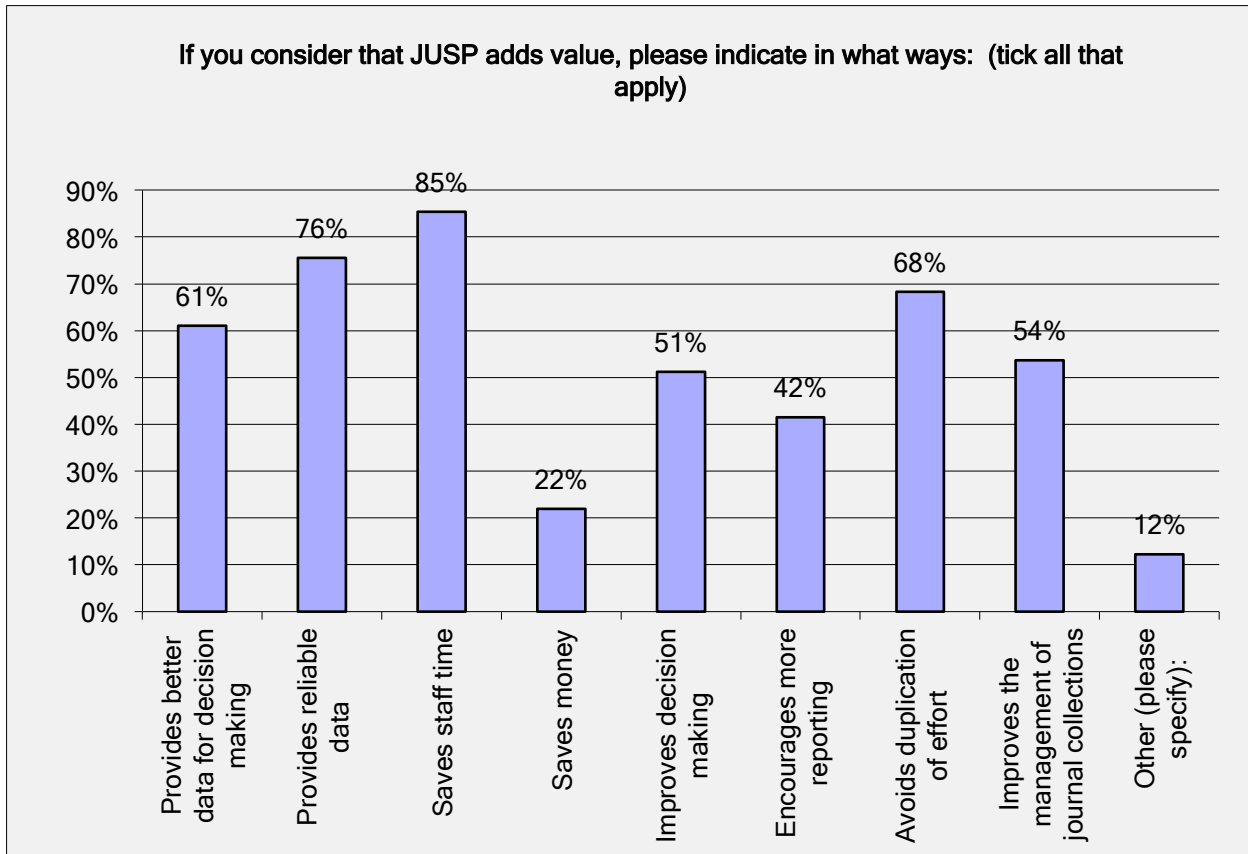


Figure 10 How does JUSP add value?

n=41

There were 41 replies to this question. The most common responses were 'saves staff time' (85%), 'produces reliable data' (76%); 'avoids duplication of effort' (68%) and 'provides better data for decision making' (61%).

Five respondents included 'other' open-ended responses. Most of these reinforced the time saving benefit of JUSP. Two comments focussed on other benefits:

JUSP will also provide a very useful [addition] to the KB+ platform

Provides benchmarking data for WHEEL

Q17) If you feel that JUSP saves time, please indicate roughly how much time is saved per month?

Respondents were asked to estimate how much time JUSP saved them. 38 responses were received. 32% of respondents estimated that using JUSP saved between half a day and one working day per month and 26% saw savings of 1-2 working days. Whilst 29% estimated savings of less than half a day, 5 respondents to this question (13%) were making savings of 2-3 days or more.

Respondents were asked to provide examples of how JUSP saves time. 24 replies were received.

Many respondents referred to the way in which JUSP reduced the number of individual publisher platforms that needed to be accessed to get data. For example:

As a single place to obtain multiple sets of data, it saves us from having to go to individual publisher websites to get our usage figures. It also allows us to get figures from smaller individual publishers, whereas without JUSP, we just wouldn't have the time to get those data.

I can see a whole range of publisher statistics with one login. I can also see at a glance which publishers have supplied statistics for a particular month. I also don't have to hunt around on publisher websites trying to find the admin section after I've logged in. In addition to this the JUSP statistics are there instantly. I don't have to select reports to be emailed and have the faff of converting them to Excel.

Avoids the need to collect statistics from dozens of other sources. Easier to train staff in use of JUSP than the variety of user interfaces used by publishers.

The reports that calculate JR1 - JR1a + EBSCO EJS/Ingenta etc. are brilliant - they save a lot of manual work. There is less work involved in keeping a database of publishers' admin login details up to date; a lot of the time I can just go to JUSP instead. The time-saving aspect gets better the more publishers that are involved.

Some respondents referred to the time saved in compiling the annual SCONUL return. For example:

JUSP significantly cuts down on the time it originally took to do the SCONUL return. JUSP also helps us more efficiently manage the increasing number of requests from Subject Librarians for statistics.

When we report to SCONUL we have to collate data from COUNTER reports that are calendar year and cut and paste data from two separate calendar years into a master spread sheet based on Academic Year. We do this for every publisher one at a time. With JUSP, we just click a button and download SCONUL data for a number of publishers in one go.

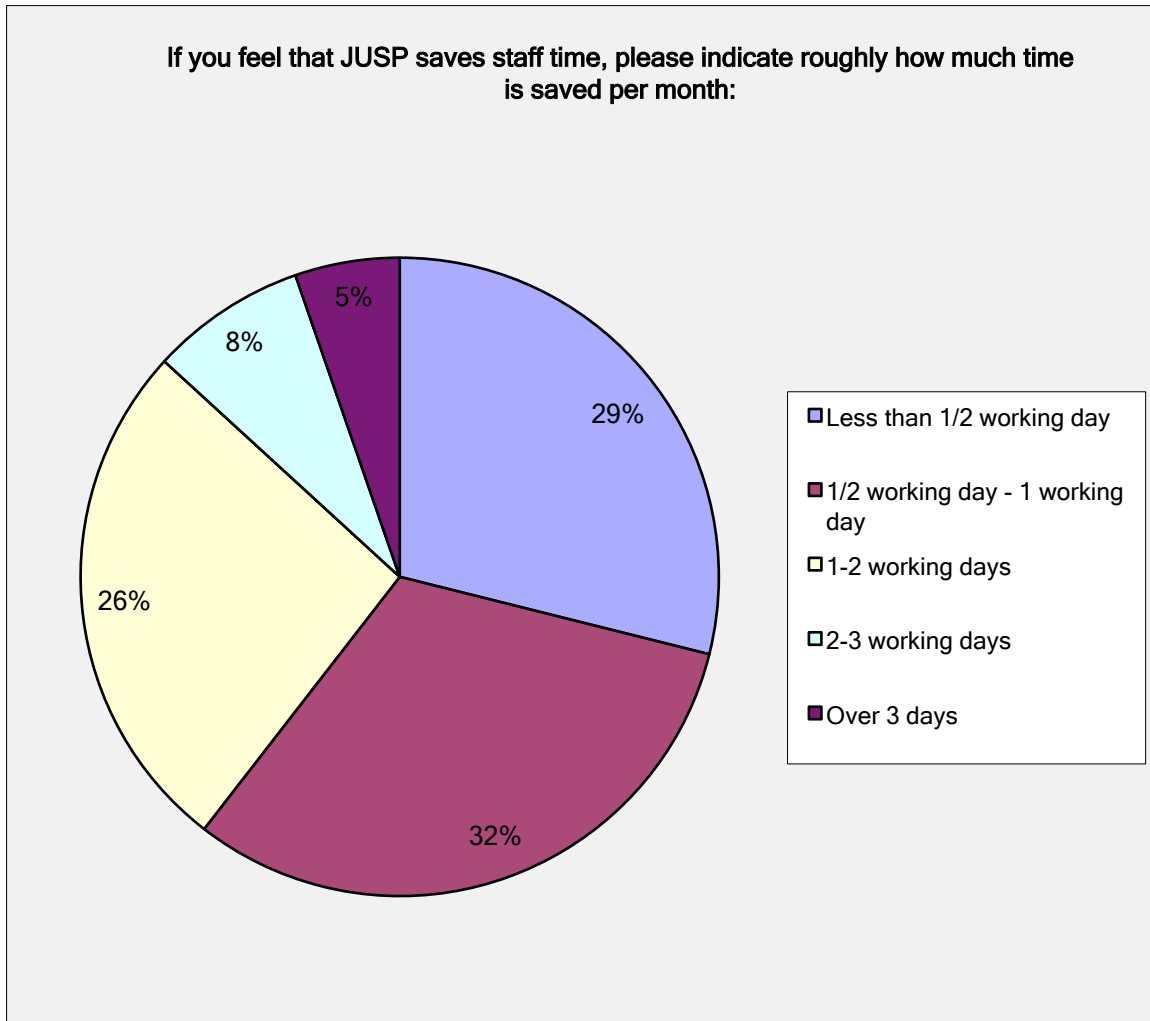


Figure 11 How much time does JUSP save?

n=38

Q18) If JUSP was no longer available would it have an adverse effect on your service?

There were 41 replies to this question with almost all respondents (85%) answering yes.

Reasons given for the adverse effect of JUSP no longer being available focussed for almost all respondents on the extra time that would be needed to get reports from individual publisher sites:

With a diverse and constantly changing e-resource portfolio, we really need some central system that will collate usage data and allow us to analyse it easily. We shouldn't be juggling 50-plus spread sheets to achieve this - which we would be doing without JUSP.

As the main collector of usage data atI rely on the service JUSP provides. I find the support from JUSP staff via e-mail invaluable, and I would probably be months behind in my data collection in JUSP didn't exist. I only wish you covered more publishers.

Statistics gathering would be more of a drudge and I would be an unhappier Librarian. JUSP = Happiness :-)

Many respondents also indicated the detrimental effect that having to spend extra time on collecting data would have on the service they are now able to provide:

It would mean more staff time would be needed to collate and capture stats. It would also mean us not providing the same level and quality of service to subject colleagues which JUSP currently allows us to do.

It would take longer to harvest stats, which would impact on other development projects and potentially adversely affect collection management decisions.

I would not have time to do as much detailed analysis of our subscriptions, and this analysis is valuable at a time when our budget is tight and we are having to review our subscriptions carefully.

There was also mention of the added value that JUSP provided in terms of the range of reports it offered, including the SCONUL report:

Annually, we would need to compile the SCONUL data, which is time consuming and frustrating.

We'd lose the added value of the different reports JUSP produces.

We wouldn't have such a useful range of reports at our fingertips.

We would need to revert to collecting statistics from each publisher's site and adding in the aggregators' statistics. We would also need to make our own searchable version of the core titles corresponding to their publishers and deals.

Some alluded also to the quality assurance that JUSP provided:

I would dread having to go back to keeping a record of all the individual publisher site usernames and passwords and having less confidence in the quality of the usage data. you are much better at spotting inaccuracies than and are willing to correct data and reload it if this is required.

Two respondents mentioned the community aspects of JUSP:

Would lose the community / benchmarking of usage benefits which are particularly useful for big deal e-journal renewal milestones

We would no longer be able to benchmark ourselves for our WHEEL deal.

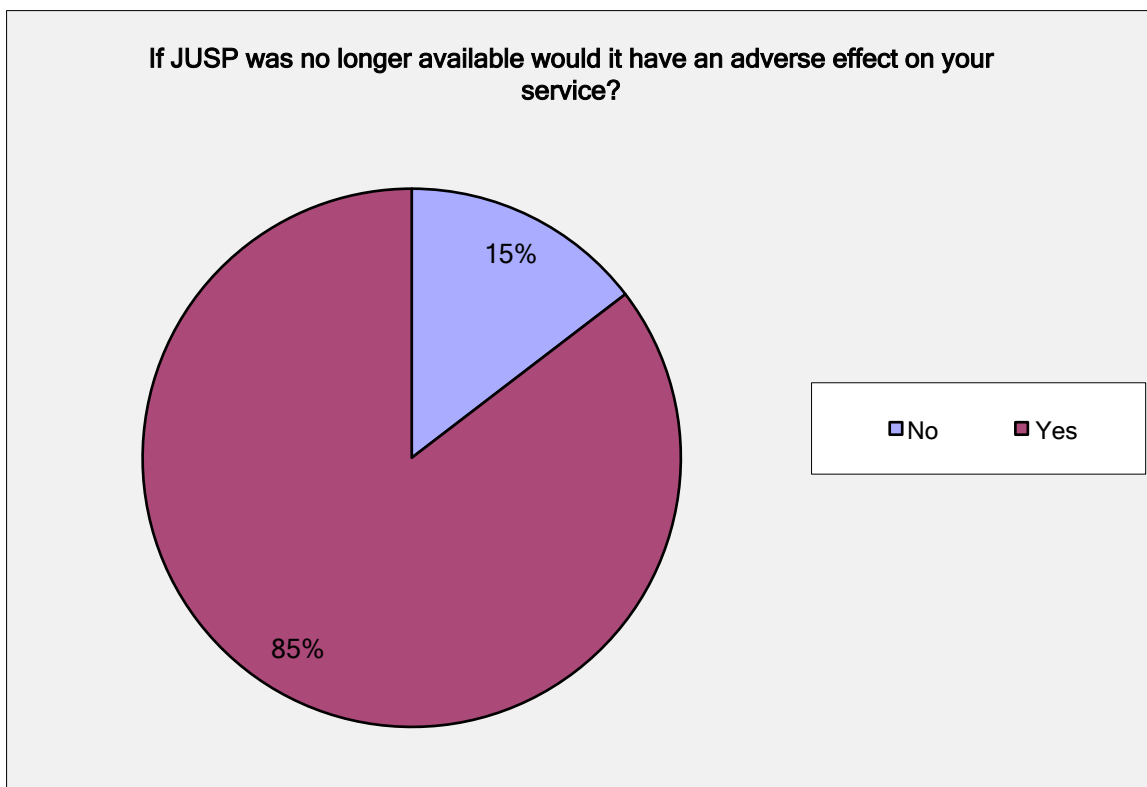


Figure 12 Adverse Effect on service is JUSP was no longer available?

n = 41

Q19) Do you require the JUSP data to be interoperable with other tools and services?

There were 38 replies to this question with over half (58%) of the respondents answering yes.

Of 22 respondents who replied 'yes', the most frequently mentioned service was KB+, cited by 11 (50%) of these respondents:

JUSP data interoperability with other shared service tools e.g. KB+ (to integrate usage data both per-institution and cross-community) would be a significant benefit and help cement the strategic importance of both these initiatives.

KB+ interoperability would be extremely useful, as this would allow for licenses, usage statistics and deal information to be available in one location. Therefore, reducing the amount of staff time spent collecting the data, which will allow for more time to be spent analysing it.

KB+ - it would be highly useful if the data within JUSP was interoperable with KB+. If our core titles were marked up in KB+ we would like them to be showing in JUSP as well.

There was appreciation for services with which JUSP was already interoperable, such as UStat and 360 COUNTER, Innovative Interfaces and Excel, In addition to general suggestions for Library Management Systems (LMS) and Electronic Resource Management (ERM) the following specific services were also mentioned, the number of respondents being given in brackets:

- RAPTOR (3)
- Intota (2)
- Ebsco Usage Consolidation (1)

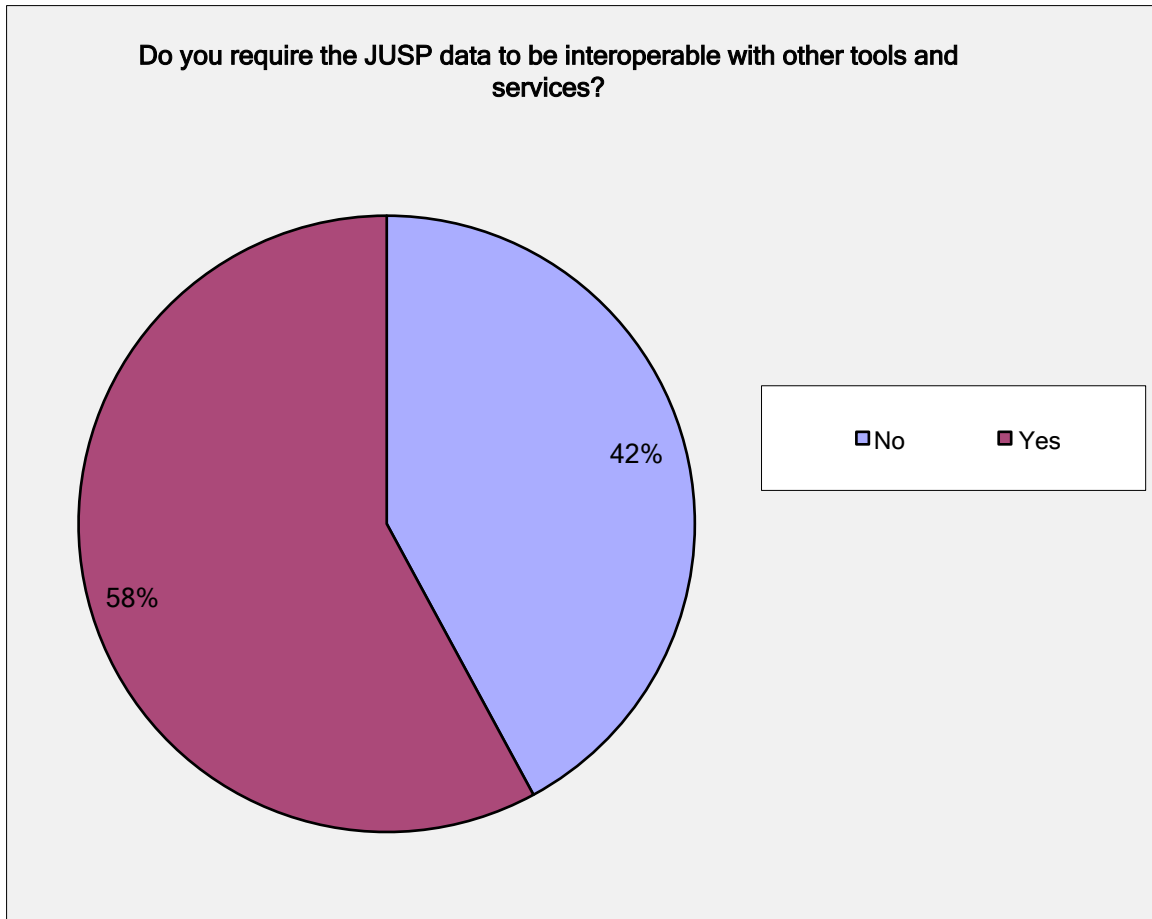


Figure 13 JUSP interoperable with other tools/services?

n=38

Q20) Is there any additional content that you would like to see in JUSP? Please select any of the options below that you would like included in JUSP and rank in priority order where 1st is the highest priority (i.e. if you would just like one of the areas mentioned, just select 1st for that and leave the others blank).

31 out of 41 respondents (76%) gave additional journal publishers as their first priority, and out of 40 giving a second priority 22 (55%) gave e-books as their second choice. Databases were in second or third place for 26 out of 40 (65%), while article level statistics were in fourth place for 20 out of 35 (57%).

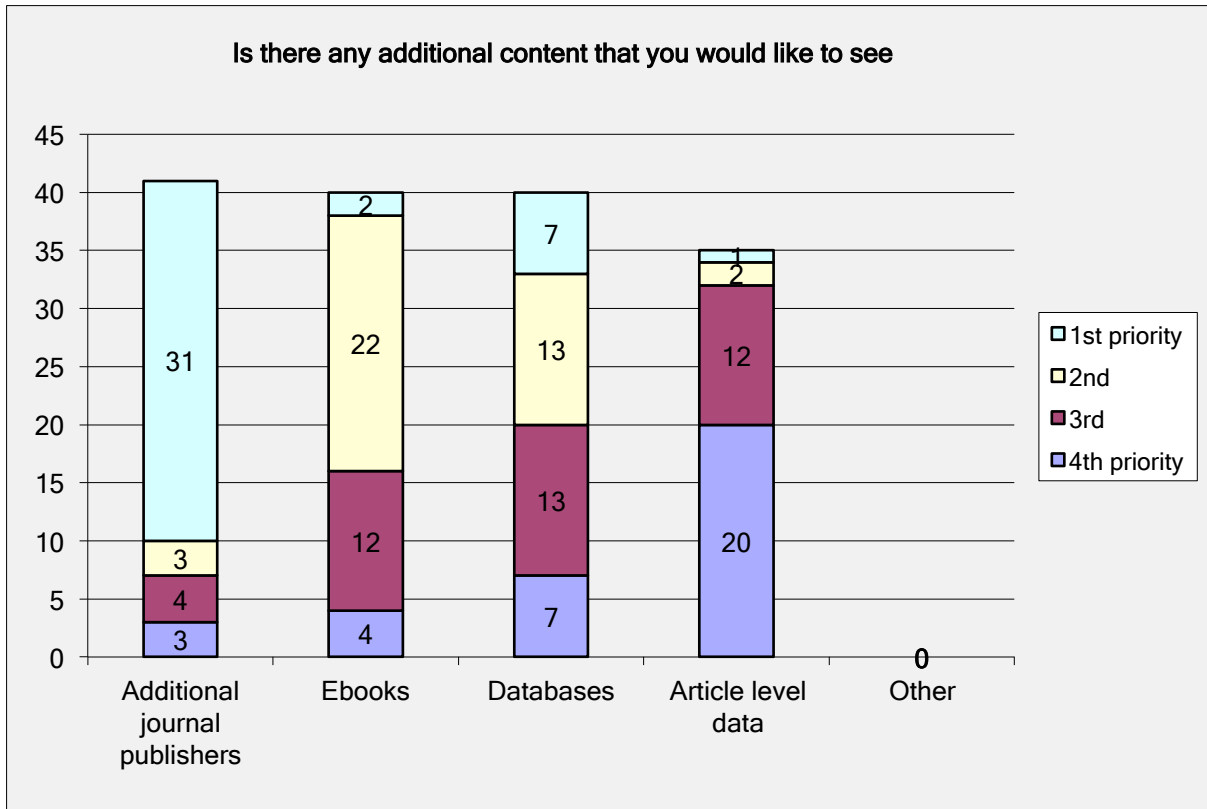


Figure 14 Additional content you would like to see?

n=41

Q21) Are there any other improvements or enhancements you would like to see?

There were 37 replies to this question with just under half (38%) of the respondents giving ideas for improvements or enhancements.

Suggestions made here included:

Integration with KB+ (2):

I'd like to see JUSP continue to work with KB+ to achieve some level of interoperability between the 2 systems to avoid duplication of effort (e.g. marking of core subs). Currently, there are many more institutions signed up to JUSP than KB+. By building the interoperability between the two systems, this could encourage JUSP users to sign up for KB+.

Adding cost data and fund codes (3):

I guess, in the longer term, having the ability to produce reports that link pricing and usage data within JUSP would be desirable.

There were some specific suggestions for JUSP:

Be able to produce a JR1 minus JR1A spreadsheet broken down by month

It is not always the easiest site to manoeuvre, so this could be addressed (this isn't a priority, though, and is only a minor point). An example of this is where there are two frames on a page because this can make scrolling somewhat frustrating at times, i.e. the adding your deals page.

I participated in the JUSP website refresh survey and look forward to the results of Mimas' discussions with all the participants.

There were also suggestions aimed more at publishers:

More publishers in the comparison between types of institution statistics would be good

Encourage publishers to standardise metadata. e.g. filing titles under 'THE'

Not having to wait so long for some publishers' data.

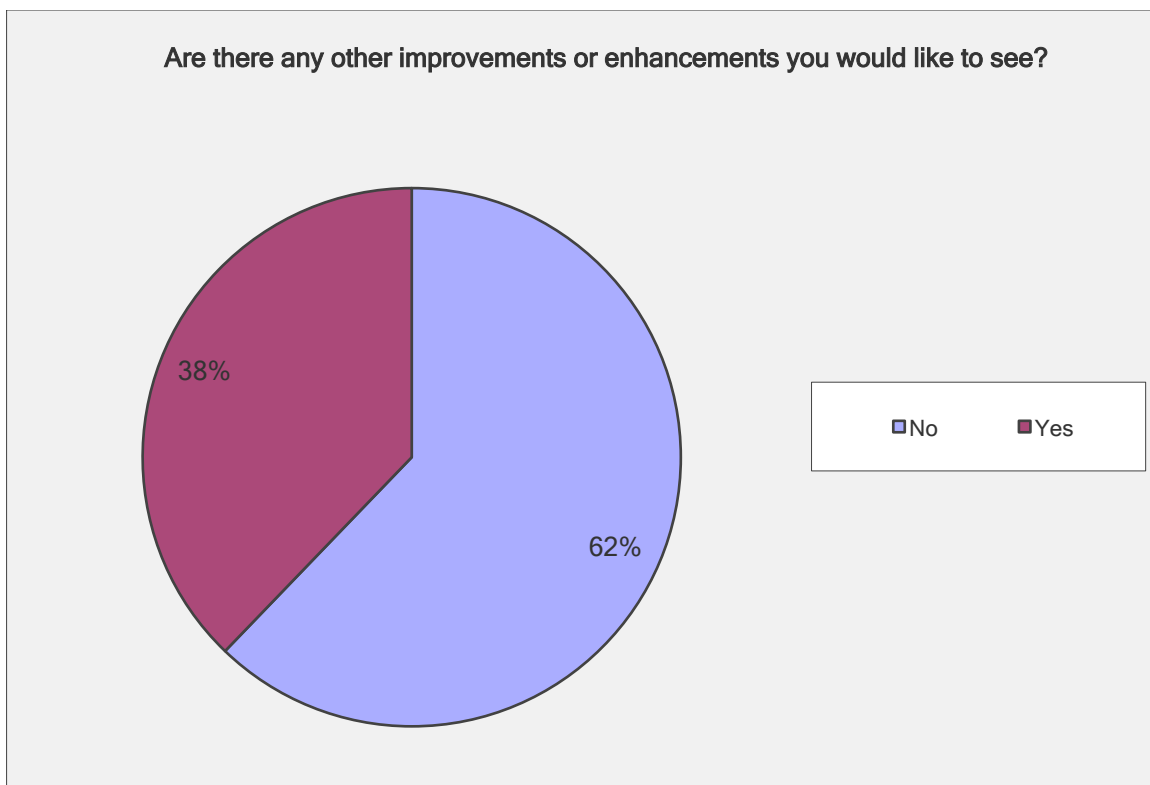


Figure 15 Improvements/enhancements you would like to see?

n=37

Q22) What do you consider to be the best thing(s) about JUSP?

There were 38 replies to this question. A number of very positive comments were made around the following areas:

Accurate, reliable usage data all in one place

The best thing about JUSP is that it saves me time and gives me confidence that errors in usage data can be picked up and addressed collaboratively.

Variety of different reports

The range of different reports can help with different aspects of ejournal collection management - decision making, but also benchmarking, SCONUL, evaluating trends over time. It is much more than a usage data management tool.

Ease of navigation

It's not over-engineered. So many programmes for recording and analysing data offer me a multitude of options that I'm never going to need and all they do is end up contributing to clutter and complexity. I hope you can hold on to that principle as JUSP develops further.

Simplicity of platform and speed data is retrieved

Reliability of website and presentation of data

Speed of website response. Website reliability, both of the stats and the small amount of downtime of the site.

Its ability to automatically capture many years' worth of usage data from different publishers, and allow these stats to be downloaded quickly by libraries. The ability to provide some visualisation of these stats is also very helpful.

Simplicity of platform and speed data is retrieved

Prompt help when needed

The responsiveness and reliability of the team. Our queries are answered speedily, accurately and informatively.

Swift turnaround of reports; responsive to user feedback; excellent communication; relevant to business needs of every institution

Prompt help on the odd occasion I have needed to email your support staff

The helpdesk! Very quick to get back to us with an answer to our problems

Free service

That it's free and the staff are brilliant!

Shared service

Shared service; (as with KB+) brings both practical and "soft" benefits (i.e. during time of change and uncertainty, we should not minimise the morale benefits of a national, above-organisation initiative like JUSP as this positively exploits the "community mind").

Community engagement

Simple easy to use interface with good descriptions of the reports included. I like the regular consultation and surveys with the community e.g. the Publisher Priority Survey. I also like the monthly JUSP Newsletters

The excellent interface which is so easy and intuitive to use, you really listen to your user community

Very customer focused and develops in response to customer needs

Some chose to highlight individual reports or features within JUSP, such as core titles, open access:

Ability to mark -up core titles to add value to the reports when used for decision-making around renewals

The fact that you can see which months are available before going into individual publishers Being able to find out what title are open access and to be able to add core titles, and to be able to get the usage related to these titles easily.

The JR1 - JR1A + intermediaries report, as it saves me so much time.

This reply sums up well the responses to this question:

JUSP is a highly user-friendly platform that not only saves time, effort, and money by making it so much easier to collect usage statistics, but also helps us keep our deals and core titles information organised. We would be lost without JUSP.

Q23) If you have any additional comments about JUSP, please give them here

There were 13 replies to this question. One respondent commented on the number of emails received:

I find the number of emails from JUSP a bit annoying: e.g. I don't need to know that data for a new publisher have been loaded for some institutions if all other institutions will be done the next day.

One asked for more London-based events:

We would please like more training sessions/workshops held in London.

Others used this question to commend the work of JUSP:

Thank you to the team for keeping it running so smoothly and responding to queries about accuracy of data that is retrieved. I know that you often re-harvest if there is a question around the reliability of the data

I like using JUSP and think it is user friendly. I also appreciate the fact that it is evolving as a service, e.g. provision of JR Gold figures.

I think JUSP is a tremendous service and it is continuing to improve as more publishers sign up.

Wouldn't be without it

<http://jusp.mimas.ac.uk/>