

Creating usage summaries for dashboards and performance indicators

Many eresources librarians report to senior library colleagues within a wider reporting structure which monitors use and progress of all aspects of a library service.

This information needs to be presented in an easily digestible format, and dashboards are becoming popular as a way of providing at-a-glance information to library management or subject librarians. Similarly, some librarians also provide data on regular performance indicators to library management within their institution.

Usage of eresources often features in these reporting methods, and although these high level summaries provide a brief overview for the reader, their production requires the collection, collation and analysis of a lot of usage data.

How can JUSP help?

JUSP can collect usage statistics from a number of publishers and aggregators, and provides your institutional data in the portal. Data are added on a monthly basis so you always have the latest available reports.

JUSP provides a number of reports, many of which allow you to quickly view data summarised in various ways without the need for you to run and merge multiple reports. For example, you can use the annual summary or SCOUNL returns reports to track total usage for the calendar or academic year so far, and compare with previous years. The 'Titles with the highest use' report can give you a top titles list across a number of publishers.

JUSP helps with the data collection and aggregation so that you can focus on presenting the information.

What do JUSP institutions say?

"E-Resource usage is collated with other team reports on a monthly basis to make a library wide dashboard.

There is a bar chart on this dashboard for e-journals and e-books showing one column with the previous academic year JR1 and BR2 total and the second column with the current academic year JR1 and BR2 total so far. Management can see how our usage is progressing and how it compares with last SCOUNL year e.g. if we are on track to surpass it etc. What I get out of JUSP covers about 80% of our e-journal usage and only takes half a minute and now with book reports increasingly available via JUSP, a time saving there too."

University of Edinburgh

"We present dashboards on a six-monthly basis to our library management team. These give an overview of key trends for journal usage. We use JUSP to collect statistics at collection/package level. We also use JUSP's 'Titles with the highest use' report (academic year) in conjunction with reports from EBSCO, to generate a list of the most heavily used titles."

Leeds Beckett University

"Each term we do a report for our library management team on the number of downloads for all the NESLiz deals. We use that to create a cost per download KPI for our collections. The library management can use this to demonstrate value of the journal deals we are buying to senior University colleagues. For these we use the JUSP 'Summary of publisher usage by date range' report."

The Open University