The Journal Usage Statistics Portal (JUSP)

The Journal Usage Statistics Portal (JUSP) is a Jisc-funded service that provides a "one-stop shop" for libraries to view, download and analyse their journal usage reports from multiple publishers. It responds to current financial challenges with time and cost saving benefits.

JUSP helpdesk

The JUSP helpdesk has a new address, active now. If you wish to email the JUSP team please do so using: jusp@jisc.ac.uk

The old helpdesk email address is now being redirected to this, but please make a note of the new address for all future correspondence.

Please can we also take this opportunity to again remind you to avoid contacting team members directly. A centralised helpdesk address enables centralised access to the messages so your queries will be dealt with by the appropriate individual and in a timely fashion.

2014/15 SCONUL return

Many of you may currently be pulling together statistics for your annual SCONUL return, and we're pleased JUSP is able to help you gather statistics on usage of your electronic journals. If you'd like further information on using the SCONUL report in JUSP, please check out our guide to the report at: https://www.jusp.mimas.ac.uk/guides-to-reports/sconul.html.

For the 2014/15 return, we have now collected data for all JUSP publishers for August 2014 to July 2015 except for UKSG Insights and IOS Press (we have these to April 2015 only due to them changing platform and not yet providing details of their SUSHI platform). We would recommend you contact them directly for May-July data.

Some other publishers are signed up to JUSP but not currently supplying data to us - these are detailed in the "Publisher Issues" tab on your JUSP welcome screen.

If you spot any other missing data, please contact jusp@jisc.ac.uk to let us know and we can make sure we have all the details we need to collect your data.

Contact Us

You can keep up-to-date with service developments by visiting our website www.jusp.mimas.ac.uk.

We welcome your views on your experience of using the website and portal.

Please get in touch if you have comments, questions or ideas for future developments.

JUSP ebooks service

We have updated the JUSP website with an outline description of the new ebooks service that will initially be available from February 2016. This can be viewed at: http://jusp.mimas.ac.uk/ebooks/. The description will be updated over the next few months and currently includes information about COUNTER reports, publishers, JUSP reports, and community engagement.

We have been working with a pilot group of libraries who have provided valuable feedback to inform development. As with all new JUSP initiatives we anticipate that the service will develop over time, particularly as you start to use it and provide ideas and suggestions that you would like to see implemented. We are very much looking forward to hearing your ideas. In the meantime we are very happy to hear your feedback on the service description or suggestions for things you'd like to see from day 1.

Please contact our helpdesk: jusp@jisc.ac.uk with any feedback.

Support materials

We'll soon be updating the support materials for JUSP, including:

- Guides to reports - for every report in JUSP we have a guide with an overview of what the report tells you, how to use the report, how to interpret the data, top tips, and a screenshot
- Use cases - showing examples of how JUSP can be used to help you, incorporating quotes from JUSP libraries
- FAQs - frequently asked questions about JUSP including information about JUSP data, processing, and interoperability
- Glossary - key terms to help you understand JUSP
- Training materials - online quizzes and downloadable activities to help you explore JUSP and the reports

We are always looking at new ways to deliver support materials. If you have any suggestions to enhance the existing support materials, or different formats you would find useful, please let us know at jusp@jisc.ac.uk.

OUP data restated for July 2015

OUP data for July 2015 have all been replaced on JUSP. According to the publisher there was an issue with double counting and most people's data will have been inflated. The corrected reports for 154 institutions have all been downloaded, processed and loaded into JUSP.

Core titles

Core title updates now take place on KB+ and any changes are reflected in JUSP - this should reduce duplication of effort and ensure your records are kept up-to-date. KB+ have produced guides to help you if you're not a regular KB+ user.

As this is a new development, we're keen to hear your feedback on how it is working for you. We're keeping track of how this is going and will be reviewing it in a few months, but in the meantime if you have any feedback please do contact us at jusp@jisc.ac.uk.

JUSP JOURNAL USAGE STATISTICS PORTAL