

# The Journal Usage Statistics Portal (JUSP)

The Journal Usage Statistics Portal (JUSP) is a Jisc-funded service that provides a "one-stop shop" for libraries to view, download and analyse their journal usage reports from multiple publishers. It responds to current financial challenges with time and cost saving benefits.

## JUSP priorities for 2015/16

Our priorities for 2015/16 will include continuing to offer a service that is free at the point of use for UK academic libraries, and with that service continuing to offer cost and time savings to users through avoiding duplication of effort and providing greater efficiencies. Apart from the regular business as usual activities, the JUSP team will address the following key priorities:

- Ensuring that ebooks usage data becomes embedded as part of the core JUSP service from 2016
- Apart from continuing to increase the number of journal publishers in JUSP there will be a new emphasis on ebook publishers
- Exploring opportunities to move the JR5 and JR2 into service
- Evaluating further integration opportunities with KB+
- Assessing opportunities for collaboration and integration between JUSP and Jisc library support services and Jisc analytics services
- Working with COUNTER and NISO to deliver greater standardisation and efficiencies and to inform COUNTER release 5
- Ongoing liaison with various groups and initiatives to ensure JUSP representation at an international level
- Continuing to explore opportunities for longer term sustainability of JUSP through providing services and collaboration with consortia outside the UK

We would be interested to receive your feedback on these priorities. Please send your comments or suggestions to our helpdesk jusp@mimas.ac.uk.

#### **JUSP** helpdesk

Please can you use the JUSP helpdesk rather than contact individual members of the JUSP team to request help or assistance. As there are a number of people involved in delivering the JUSP service and providing support, the helpdesk enables us to log all requests and deal with them quickly and appropriately. Contacting the helpdesk avoids you having to wait for a response if one of us is out of the office.

We will shortly move to a new Jisc shared helpdesk system through which all responses will be provided. This means that requests emailed directly to members of staff will not be able to be managed or dealt with appropriately.

#### **Contact Us**

You can keep up-to-date with project developments by visiting our website www.jusp.mimas.ac.uk.

We welcome your views on your experience of using the website and portal.

Please get in touch if you have comments, questions or ideas for future developments.

#### **Community Advisory Group meeting**

The JUSP Community Advisory Group met on 10th June and discussed a variety of topics.

As well as the usual updates on progress from the JUSP team, there were specific discussions about the JUSP ebooks project, publisher priorities, and future priorities for JUSP to focus on.

The group also discussed how information from the Community Advisory Group meetings should be shared, and agreed that summaries of the meetings should be shared via the JUSPLIBRARIES list, so please look out for further information shortly.

We've also added information on the membership of the Community Advisory Group to the website. Current group members can be viewed at: http://jusp.mimas.ac.uk/caq/

# Ebook update

This month we have been able to share the ebook data we have collected with our test libraries in a test portal.

They are currently looking at their own data and starting to give feedback on how we could further develop the portal.

We'll be talking to them over the next few weeks to understand more about how they use ebook usage statistics, and how they would like to, and understand how we can help with that.

We've encountered a few issues relating to inconsistencies with the data (which makes bringing the data together in one portal difficult) and are working with publishers to improve the situation so that we can provide a comprehensive service in future.

## Report and slides from JUSP event

The presentations from our recent 'Making the Most of JUSP' event are now available on the Events & Training page of the JUSP website

(<a href="http://jusp.mimas.ac.uk/events-training/">http://jusp.mimas.ac.uk/events-training/</a>) and we will be adding a report of the event shortly.

The training exercises and answers from the 2015 JUSP workshops are also now available on that page.

Contact us via the JUSP helpdesk to request a demonstrator username and password to access our dummy data and try out these exercises or use them in training sessions with your colleagues.

#### CILIP Conference 2015

Jo Alcock from the JUSP team presented a usage statistics 'masterclass' at the CILIP Conference 2015: Connect, debate, innovate (http://www.cilip.org.uk/cilip/events/cilip-

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The session focused on ways libraries can use usage statistics to demonstrate value, and drew on examples from JUSP and IRUS-UK (Institutional Repository Usage Statistics.

