



Newsletter

July 2017

The Journal Usage Statistics Portal (JUSP) is a Jisc-funded service that provides a “one-stop shop” for libraries to view, download and analyse their journal and book usage reports from multiple publishers.

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Database and platform reports - progress update

We have identified over 20 publishers among those already signed up to JUSP who provide DB1, DB2 or PR1 reports. These include database providers EBSCOhost, Ovid and ProQuest. These will all be available when the service is extended in the Autumn.

We are aware that there are other important database providers not yet participating in JUSP. The Jisc Collections team have also approached a number of other database providers about joining JUSP. Gale Cengage is one of the most requested publishers by libraries, and we recently sent a request to the JUSP libraries mailing list for further supporting statements. We received an excellent response from libraries and the information provided supplements the already strong evidence. These comments reiterate the key reasons libraries want to see data from more providers in JUSP. Having easy access to data in one place through JUSP’s user friendly interface offers significant time savings for libraries. There is an increasing need to show value for money and provide evidence in decision making, and as a result ease of access to usage statistics is becoming a key factor that libraries are considering as part of the review process.

What are the DB1, DB2 and PR1?

The COUNTER definitions for these reports are:

Database Report 1 - Total Searches, Result Clicks and Record Views by Month and Database.

Database Report 2 - Access Denied by Month, Database and Category.

Platform Report 1 - Total Searches, Result Clicks and Record Views by Month and Platform (formerly Database Report 3).

JUSP Guides to reports will be available upon release of the additional reports, but in the meantime if you would like to learn more about these reports we recommend COUNTER’s Friendly Guide to database reports and Quick Guide: Result Clicks and Record Views, both of which are available from the COUNTER website:

<https://www.projectcounter.org/guides-to-counter/>

<https://www.projectcounter.org/quick-guides-result-clicks-record-views/>



JUSP is funded by Jisc





Welcome to Barnsley College

Barnsley College started participating in JUSP in July.

ProQuest Ebook Central - please send us your credentials

For the last few months we have been working with ProQuest to get usage stats from Ebook Central into JUSP. We are pleased to report that we are now in a position to start ingesting data. The next step is for us to gather credentials from individual libraries and we have sent an email to the library mailing list with full instructions on what to do. We plan to start gathering data in mid August and so if you have not done so already, please send these details to jusp@jisc.ac.uk

JUSP case studies

How are libraries using JUSP? Use cases, case studies and community area

As we have mentioned in previous newsletters we have been working with JUSP libraries to create new case studies. These case studies focus on different topics and use examples from six institutions.

- Using JUSP data to evaluate the effectiveness of discovery systems
- Using JUSP's SUSHI server in conjunction with statistical packages and tools
- Using JUSP to support renewal and purchasing decisions

The case studies can be downloaded from the JUSP website: jusp.jisc.ac.uk/case-studies. Many thanks again to all those that contributed.

We have also refreshed the existing use cases (jusp.jisc.ac.uk/use-cases) to bring them up to date and given them a consistent look.

The Community Area in JUSP contains spreadsheet templates and training materials produced by JUSP libraries. The community area can be viewed by selecting the last tab on the welcome page after you have logged into JUSP. All the examples in the area are resources shared by libraries for use by other JUSP libraries, so please do not share beyond your institutions.

Edward Elgar - new publisher

Earlier this month we added JR1 and JR2 data in JUSP for Edward Elgar Publishing, covering 45 JUSP institutions and spanning from mid 2014 to present (where applicable). JR5, BR2 and BR3 reports will be added in due course when compliance issues have been addressed.

Data assurance

Use case

Libraries need to have usage statistics in order to make clearly informed decisions. Library staff responsible for collecting the data need to ensure that all information is correct and accurate before passing it on to the relevant personnel in order for decisions to be made. These decisions often have financial implications for the institution and it is therefore of utmost importance that the data received is reliable.

How can JUSP help?

The data files are generated by using the SUSHI protocol and the data undergoes a series of rigorous checks to ensure that the files are formatted correctly, that identifiers are present, that titles are not incomplete or missing, and that the 'URL' attribute in the file is correct. Any anomalies are investigated, where possible, and information is passed to all JUSP members if there are any problems. This is more effectively done centrally than having each library contact a publisher separately.

What do JUSP institutions say?

"As the main advantage of JUSP is the quality and reliability of the data, we know that the data can be relied on, and that there is a problem with the data that we will not notice if we do not check. The usage statistics are used to inform important decisions and we really want to be sure we can rely on the accuracy of the data, with JUSP we know we can. We will often present the information to academic and it will be organised so it's important for us to be sure that the data is reliable."

University of London

"We like the fact that with JUSP you know the data is accurate and correct."

University of Birmingham

"We know that there is someone there who is keeping an eye on the data and making sure it is all accurate and correct."

University of Suffolk

"JUSP as a central resource spots discrepancies and so helps make the data more reliable for all users."

Open University

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Informing decisions for substitutions

Use case

In order to offer value for money, libraries are keen to ensure they make the right purchasing decisions on behalf of their users so that the collection continues to reflect the teaching and research needs of the institution. A number of publishers allow libraries to make some alterations to the core or subscribed titles held within their collections, and most libraries review their packages on an annual basis. It can be difficult to ensure the right decisions are made based on the needs of the organisation's users.

How can JUSP help?

In addition to providing accurate, up-to-date information on the overall usage of their resources, JUSP has a number of special reports that enable libraries to identify within research needs are being most heavily used. One such report is the top 100 titles accessed over a certain time period across all publishers, another enables libraries to track usage of a particular title or group of titles over a three year period.

The integration with iRe means that libraries can see the core or subscribed titles they have installed in iRe, and search them within all their JUSP reports, or view summary usage data by title by using the information they can see within core or subscribed titles and being heavily used, and which are not being used, from making decisions about which titles to consider substituting or cancelling.

At the same time, JUSP will show which previously unsubscribed titles within a collection are now being used.

Using this method to manage electronic journals ensures an evidence-based approach to collection management decision making is taken. The information gathered from JUSP will help libraries in their decisions with academic departments on resource allocation and engagement, and will give a clearer picture of the institution's changing learning and research profiles.

What do JUSP institutions say?

"I have also helped us better understand the research profile of our institution when it turns information that the resources had recently not usage other than the user. If this academic leaves the institution the money for the resource had better different elsewhere. The data we get from JUSP can help us identify the ever changing research profile of the institution."

Blackwell, University of London

"I will also add that I will be reviewing our top 100, the big packages, the Wiley and Sage and Elsevier Direct, I will not consider our core journals. I will package and the rest of the journals, and see whether I want to swap titles in or out depending on how much they have been used."

Aston University

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‘E-book usage: counting the challenges and opportunities’ - *Insights* article published

Our article on challenges of working with e-book usage data and the opportunities has been published in the July issue of *Insights*. This article is based on a report to be published that includes case studies of libraries and consortia from the UK, US and Australia, as well as publishers and a book supplier.

Conyers, A. et al., (2017). E-book usage: counting the challenges and opportunities. *Insights*. 30(2), pp.23–30. DOI:

<http://doi.org/10.1629/uksg.370>

COUNTER Release 5 Code of Practice

COUNTER published Release 5 of the COUNTER Code of Practice on 20th July. The full CoP and the transition timeline can be viewed on the Project COUNTER website:

<https://www.projectcounter.org/code-of-practice-five-sections/abstract/>

The deadline for providers to transition to the new release is 1 January 2019 and to support the implementation two guides have been produced for providers. Library guides will follow early next year and librarians can register to be included in the email forum here: <https://www.surveymonkey.co.uk/r/BTLXVNR>

Workshop—update and exchange of experience

This month we ran an ‘update and exchange of experience’ workshop for the first time.

Initial feedback was very positive and we hope to run a similar event next year.

The slides from the presentations can be viewed at jusp.jisc.ac.uk/events-training/

Unlike the introductory workshops, there are no exercises, but there is a short report summarising the day.

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