

# The Journal Usage Statistics Portal (JUSP)

The Journal Usage Statistics Portal (JUSP) provides a "one-stop shop" for libraries to view, download and analyse their usage reports from NESLi2 publishers <a href="http://www.jisc-collections.ac.uk/nesli2/">http://www.jisc-collections.ac.uk/nesli2/</a>. It responds to current financial challenges with time and cost saving benefits.

## JUSP Libraries

At the end of 2011, 133 higher education libraries had signed a JUSP participation agreement and had data in the portal. A further group of 9 libraries had signed a participation agreement and we will gather their data once they complete a set-up form. New institutions joining this month include Arts University College at Bournemouth, Royal Northern College of Music, University of Bradford and the Wellcome Trust.

JUSP now has full membership of all higher education JISC band A, JISC band B, RLUK and Russell Group universities.

## JUSP support materials

Two new documents are available via the website:

- Joining JUSP: Information for Publishers
- JUSP Principles and Practices: Working with Publishers

The first document provides an overview of technical implementation processes and will be useful for publishers considering joining JUSP. The second document outlines principles that guide development of the service. We plan to add to the selection of support materials in 2012 so please get in touch if you have requests for specific types of materials.

#### **Publishers and SUSHI**

We are delighted to announce that Taylor & Francis joined JUSP in December 2011, bringing the total number of publishers, gateways and host intermediaries to 19. We're pleased to say that we were able to start gathering Taylor & Francis data via SUSHI on behalf of libraries immediately; 122 libraries now have access to this data through JUSP. We are currently working with several publishers to implement SUSHI.

A new group of publishers have recently been invited to join JUSP and are currently in discussion with the team. Invites have been sent following the recent survey to seek feedback on priorities for 2012. We hope to welcome new publishers to JUSP in the New Year.

#### Contact Us

You can keep up-towith project developments visiting our website www.jusp.mimas.ac.uk. welcome We your views on your experience of using the website and portal. Please get in touch if you have comments, questions or ideas for future developments.

### JUSP and the SCONUL return

We are grateful to the 16 JUSP libraries that completed the survey on using the JUSP SCONUL return report to help with answering question D7 in the SCONUL return (number of full-text article requests). Some of you may have filled in your answer to D7 already as part of the strategic questions set, others may be still in the process of completing the full return.

Of the 16 replies, 10 (65%) had used JUSP for the SCONUL return, and one was planning to answer D7 for the first time using JUSP. Of those who hadn't used JUSP, a variety of spreadsheet methods were being used, either in conjunction with UStat or by aggregating JR1 statistics on a monthly basis. Reasons for non-use were mainly 'not yet enough publishers listed' and most planned to use JUSP in future years.

Ten of the users had found JUSP either 'useful' or 'very useful' on the five point scale, pointing particularly to the time saved in not having to download usage reports from those publishers who were in JUSP. Those giving lower scores emphasised lack of full publisher coverage, both with NESLi2 deals and others. Other issues highlighted concerned SAGE and the Highwire platform and lack of complete JR1 reports for Swetswise and other intermediaries.

Asked what improvements they would like to see in the JUSP SCONUL return report, two suggestions were immediately implemented (including the intermediary columns in the downloadable report, listing providers in alphabetical order on the summary screen). Others were:

- More involvement by more publishers
- Providing full usage reports from Swets and other intermediaries
- Including the database and e-book figures that are also required for the SCONUL return

The survey asked roughly what percentage of the total entered in D7 came from JUSP. Of the 12 libraries that gave a figure, the average was 32%. Asked to estimate time saved, five libraries gave answers ranging from 30-40 minutes up to 4-5 hours, with several others commenting that they expected to save time in future years when there were more publishers and they had revised their data collection methods to take account of JUSP.

For the next SCONUL return year, we will certainly have Wiley-Blackwell and Taylor & Francis data in JUSP and we hope a number of other publishers, both those with NESLi2 deals and others. We shall also be looking at your other suggestions and continue to welcome your ideas and comments on how JUSP can help you with the SCONUL return.