

by JUSP 2 years ago

# Journal and ebook usage statistics with JUSP (May 2016)

The first JUSP workshop in 2016 covered both journals and books and took place on Wednesday 18th May at the Jisc office in Manchester.



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Our first JUSP workshop of the year takes place today in Manchester. Looking forward to seeing some of you there :)

2 YEARS AGO



All set up and ready to go for today's JUSP workshop [pic.twitter.com/94xl2BFSBf](https://pic.twitter.com/94xl2BFSBf)

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The day started with introductions from JUSP team members (Jo Alcock, Dave Chaplin, Paul Meehan and Laura Wong) and from attendees. The 21 participants were from a range of institutions and job roles. Around half the group were involved with both books and journals (others specifically books or journals), and the majority of the group were new to JUSP or had only made little or basic use of the service.

To begin the day, participants were asked to identify any learning objectives and jot them down on post-it notes. They were asked to place these on a Learning Goals target with the outer area representing a lower level of confidence, and the inner areas representing a higher level of confidence. This was the board at the beginning of the day:



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Key themes from the learning objectives were:

- Basic introduction. What is JUSP? How to run a report?
- Reports beyond the JR1
- How to make use of and present the data?
- Find out how other libraries are using JUSP

After reviewing the learning goals, we moved into the morning session which focused on JUSP for journals. Laura gave an introduction and demo of JUSP for journals, focusing on the types of reports available and some specific features, and then Jo shared some examples of how libraries are using JUSP in their workflows, both regular and periodic.



### Workshop manchester-may2016-morning

Manchester workshop, morning slides

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The participants then had time to explore and discuss JUSP in groups by working through scenario-based exercises using dummy data. There was a slightly inconvenient interruption for a fire alarm (typically during the only part of the day that had rain!), so hands-on time was slightly curtailed, but we were fortunately all back in time for the lunch break.

Lunch progressed without too much drama; there was even food left over (and not because it wasn't good!). Jo started the afternoon session with an introduction and demo for JUSP for ebooks. The service launched in February 2016 so this was the first time we'd included ebook usage statistics in the workshop. Everyone then got a chance to explore JUSP further with an exercise focusing on ebook usage data.

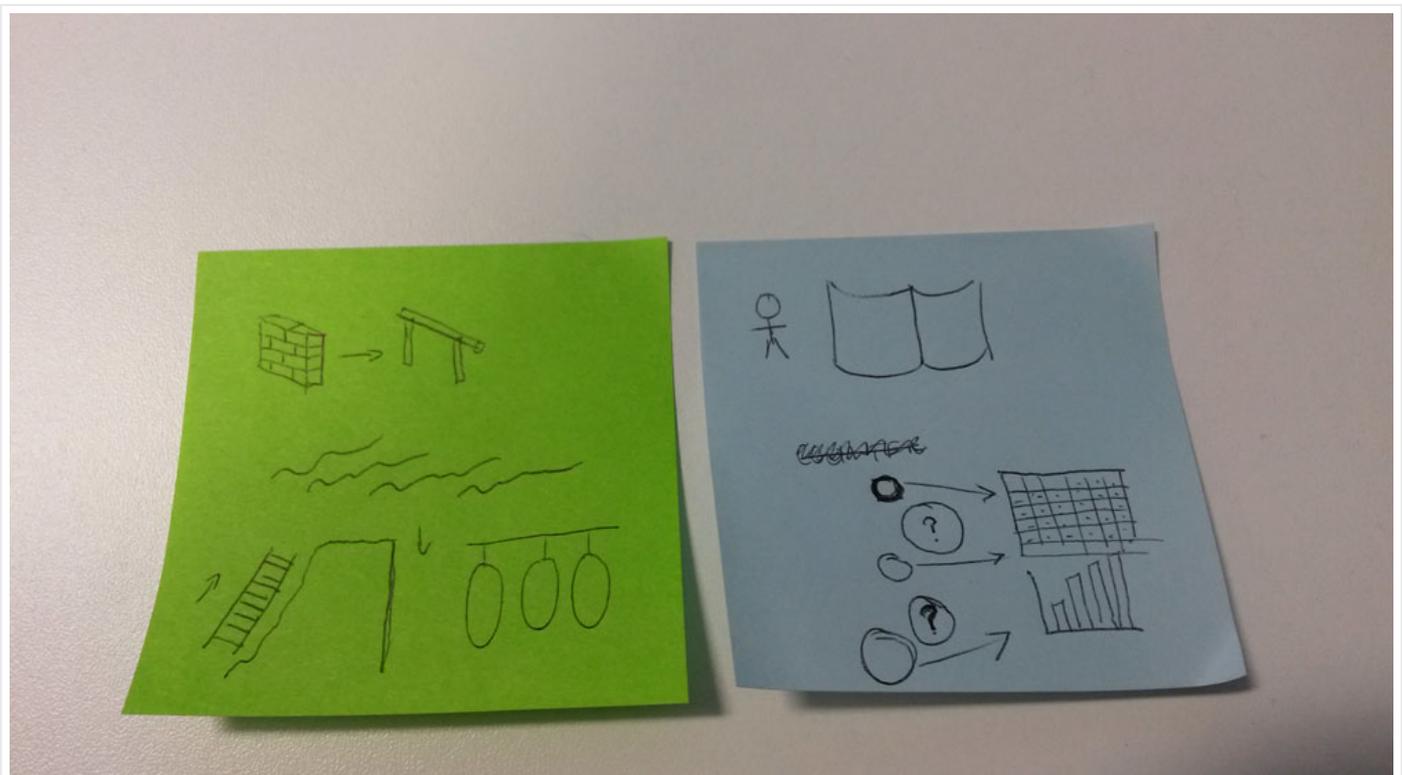


## Workshop manchester-may2016-afternoon

Manchester workshop, afternoon slides

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We finished off the ebooks section by asking everyone to draw a picture representing their institution's current use and view of ebook usage data - this prompted some interesting visuals! A review of the twelve pictures left on tables at the end of the day revealed that the SCONUL return and collection management (including turnaways, PDA, EBA) were the primary uses with six examples of each. There were a couple of examples of reporting and promotional use, but four people also illustrated that they collected data but didn't analyse it. Below is an example of Laura's drawing illustrating obstacles and questions around gathering and understanding ebook usage data:



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Paul finished the presentations for the day with a colourful slide on the topic of future developments, followed by a full group discussion where we heard lots of questions, comments and suggestions.

Topics covered during the discussion included:

- additional resource types and their future inclusion in JUSP (e.g. JR2, JR5, DB1)
- enhancements to the JUSP ebooks service
- issues with ebook aggregator services and their delayed incorporation into JUSP
- different ways of suggesting new publishers/resources for inclusion in JUSP
- the JUSP Community Advisory Group (CAG)
- how JUSP works with users and the CAG to implement enhancements and tweaks to the service

Throughout the discussions, the importance of the user community was reinforced, with examples given of both how suggestions from libraries and users have been used to improve the service offered to date and

how JUSP continues to be led by user feedback and suggestions.

Before we closed for the day, the attendees had the opportunity to review their learning goals and we were pleased to see a big difference from the start of the day:



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The JUSP team came away from the workshop with lots of ideas, and some changes have already been made to JUSP reports in response to comments at the workshop. More information on this is available in the May JUSP newsletter:

**Mimas**

[http://jusp.mimas.ac.uk/news/JUSP\\_LibNews\\_May16.pdf](http://jusp.mimas.ac.uk/news/JUSP_LibNews_May16.pdf)

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We received some very positive feedback from our attendees on the workshop. All attendees scored the presentations, workshop activities and discussions during the day as 'very good' or 'good', with a number also leaving positive comments. Attendees value the opportunity to explore JUSP, learn more about the different types of reports, hear how libraries are using JUSP, and talk to other JUSP users about their experiences. Many attendees commented that the workshop motivated them to spend more time exploring JUSP for their institution and integrating it into different workflows. One attendee thanked us via Twitter on their journey home:



**Helen Monagle**  
@HelenMonagle

[@joeyanne](#) thanks to you and the team for today's JUSP event. Very useful/informative!

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Thanks to the attendees, the JUSP team and Jisc office staff for a successful first workshop of 2016. A second workshop has been scheduled for 28th June and there are still a few places left. Book your place at:

	<p><b>Journal and ebook usage statistics with JUSP - Manchester</b></p> <p>This free one day JUSP workshop is designed to help you familiarise yourself with JUSP for journal and ebooks usage statistics.</p>
	