by JUSP   9 months ago

JUSP workshop: update and exchange of experience

The first JUSP workshop aimed at experienced users took place on Thursday 13th July at the Jisc office in Manchester.

Dave Chaplin, Paul Meehan and Laura Wong welcomed 12 JUSP users to Jisc's Manchester office for the first JUSP workshop on update and experience exchange. This session was aimed at those familiar with using the JUSP service to provide opportunities to:

· Find out about recent, current and future JUSP developments
· Share best practice and exchange experiences
· Find new ways of working with JUSP and JUSP data

> **Mitchell Dunkley**
> @Mitchley
>
> Off to Manchester for @JUSPSTATS workshop. Demoing how @LibraryDMU track e-resource usage data workflows using @trello #libraries #highered
>
> 🐦 9 MONTHS AGO

To start the day, everyone introduced themselves, said a bit about what they wanted to get out of the day and their favourite thing about JUSP.

Participants wanted to:

· Share best practice and learn what others are doing
· Get the most out of JUSP data
· Find out about the progress with e-book data and e-book aggregators
· Reinforce knowledge
· Get away from Excel
· Learn how others are using e-book stats
· Learn about JUSP developments and data visualisations

Favourite thing about JUSP:

· Seamless
· Easy access
· Top journals report
· No need to go to different platforms
· Easy to use – it just works
· Lots of different vendors in one place
· Clear homepage
· Quality checked data
· Continuing development
· User friendly – doesn't assume technical knowledge

Summary of activities

The first presentation of the day was from the JUSP team who provided an update of activities over the last year. Paul summarised a range of activities and emphasised the importance of keeping JUSP running. Laura then introduced the new case studies and the research into e-books usage data.

Use Cases :: Journal Usage Statistics Portal

These use cases have been developed with our members, and showcase real examples of how JUSP can be used to benefit your institution.

J   JISC

Insights

Article: E-book usage: counting the challenges and opportunities

UKSG

Using JUSP eBook data at the Open University

Alison Brock then shared examples of how they are using e-book usage data at the Open University and covered:

· Assessing the value for money of a particular e-book package, or collection of titles
· Selecting new content using turnaway data
· Monitoring use of a collection over a number of years
· Informing e-book purchasing strategies
· Harvesting e-book data directly into Alma

Using JUSP and Trello to track e-resource renewal decisions

Next, Mitchell Dunkley (DMU) spoke about how his team have set up a group to actively consider 'under review titles' and how they use Trello to manage the process. This generated lots of discussion around the different considerations, situations and cultures at different institutions.

Events and Training :: Journal Usage Statistics Portal

This page contains recordings, slides and details of various webinars, presentations and events run or attended by members of the JUSP team. There are also workshop exercises and answers provided.

J   JISC

Sharing current practice

Everyone was then given an opportunity to discuss in small groups how they are using JUSP and were asked to note any common themes.

To store and share data libraries are using Google sheets, Excel spreadsheets and shared areas. Frequency of collection varies; some collect monthly, others annually or a couple of months before renewal. Some libraries use one spreadsheet to record usage for each resource.

Usage data was reviewed by managers, the person in charge of purchases, librarians and subject librarians. For journal data the cost per use is calculated for annual reviews. Traffic light systems are used to indicate

titles cost-per-use ranges. A journal is commonly considered 'high cost' if it is higher than document delivery, but actual cost or staff time may also be considered.

Some libraries are also importing usage data into systems like Intota and Alma.

It was also noted that JUSP:

· Helps surface errors and disparities in data (restatement)
· Provides data for multiple years – great if you suddenly need access to non-current data
· Makes it easy to do data collection regularly

Future developments and visualising data

After lunch we looked at planned developments for JUSP in the near future. The highlight was the new data visualisations that are in development. Paul and Dave demonstrated these and then everyone was given time to explore these with their own data and provide comments.

Attendees liked that they could export the visuals for use in reports and dashboards as well as the range of visualisations available. In particular, they liked the JR2 report, top titles, comparing with other anonymised institutions, and the bubble and tree diagrams. They also suggested some improvements such as sliding date ranges and more title level detail which the team will look into.

Using JUSP and visualising data using PowerBI

Amanda Swann from MMU talked about how and why they use JUSP at MMU, and showed a number of ways she has been visualising usage data with Power BI.

We ended the day by reviewing the learning goals and opening the floor to questions.

Key themes from the day's discussion included:

· Sharing and presenting data
· Engaging other library staff (and academics)
· Working towards evidenced-based decision making in an environment of restricted budgets
· Challenges of working with publishers and providers
· Integration with library management systems or analytics tools
· Doing more with book usage data

Vicki McGarvey
@VickiMcGarvey

@JUSPSTATS great #jusp workshop very useful info fm presenters & colleagues fm across the sector

9 MONTHS AGO

Thank you to everyone who participated and made this an interesting and enjoyable day.