


Join JUSP and make usage statistics count

Information for publishers



"JUSP is an absolutely essential service, and I am particularly grateful that it continues to be developed. Being able to get hold of the majority of my usage statistics from one place and so quickly has meant that I have been able to enhance my statistical reporting as it affords me the time to analyse these stats".

Sarah Taylor, University of Bolton

"I really like JUSP and quite often use it to cross check against our own figures as a form of quality control. Additionally many of our customers use it, so by running reports myself from this portal I know I'm looking at the same data as they are."

**Sally Iannacci,
Oxford University Press**

Introduction to JUSP

Support your customers better by joining the academic shared service for usage reports

The Journal Usage Statistics Portal (JUSP) is a shared service which responds to academic libraries' demands for more efficient access to e-resource usage data. It is delivered by a consortium of Jisc, Jisc Collections, Cranfield University and Evidence Base at Birmingham City University.

JUSP is being used by the majority of higher education institutions, providing them with a single point of access to COUNTER usage reports for participating publishers and intermediaries. Libraries can now download individual usage reports without needing to maintain separate passwords, or visit each publisher's website. As a result the service is highly valued by UK academic libraries - especially given the increasing pressure for efficiency.

In order to better support your customers, a growing number of large, medium and small publishers are participating. This has a number of benefits, including reducing workload responding to multiple institutions. Moreover, the addition of usage data from intermediary services provides your academic customers with a more accurate picture of overall use. A list of participating institutions, publishers and intermediaries is available on the website at <http://jusp.jisc.ac.uk/participants/>.

Key benefits for publishers

- > Free to join
- > View usage data in the same user-friendly way as your UK academic customers
- > Gain a more accurate picture of overall use with the aggregated usage data from publishers and gateways
- > Reduce the vast amount of time your UK academic customers spend manually downloading individual COUNTER reports
- > Streamline the correction process because any errors in your data are reported back to you for you to address at source
- > Offer your customers accurate and reliable usage data in a format that works for them
- > Cut down on queries from multiple institutions
- > Benefit from an additional quality check on your data
- > Access free technical advice, guidance and support on:
 - > Any usage-related queries
 - > Platform migrations and changes
 - > Issues concerning the COUNTER standard



Publisher Q&A

Who can join JUSP?

It is open to academic publishers and intermediaries worldwide.

Will I be able to see the data my subscribers can view?

All publishers participating in JUSP receive an individual username and password. This enables you to log in to the portal and see your own usage data exactly as it is displayed to your customers.

Is there a cost, or a lot of work, involved for publishers in signing up?

There is no fee involved for you because Jisc funds JUSP to support UK academic institutions. To ensure an efficient and sustainable service, we gather COUNTER compliant usage statistics using the SUSHI protocol. Once we receive a signed Publisher Participation Agreement, our technical team will then work with you to implement SUSHI (if not already in place) to harvest usage statistics for your academic customers.

Who can see the data in the portal and how secure is it?

Each institution can only view its own usage statistics. We take very seriously the responsibility of collecting and displaying commercially sensitive data and we safeguard all stakeholders' confidentiality because:

- > Access to the portal is via secure authentication.
- > Only members of the library or learning resource team authorised by an academic institution can access their institution's usage statistics.

Are subscription costs stored in the portal?

No, JUSP does not hold any financial data.

Do you make any changes to the data you gather?

No. We harvest COUNTER reports as provided by the publisher. If we spot any errors or discrepancies, we refer these back to you to be corrected at source and we then re-harvest the data. In doing so, we perform an additional quality check on your data.

Which data do publishers share?

Currently the COUNTER JR1, JR1a, JR1 GOA, JR2, JR5, BR1, BR2 and BR3 reports form the basis of the service. Publishers share them on behalf of participating institutions using the SUSHI (Standardised Usage Statistics Harvesting Initiative) protocol. COUNTER reports DB1, DB2, PR1 and MR1 will be added in 2017.

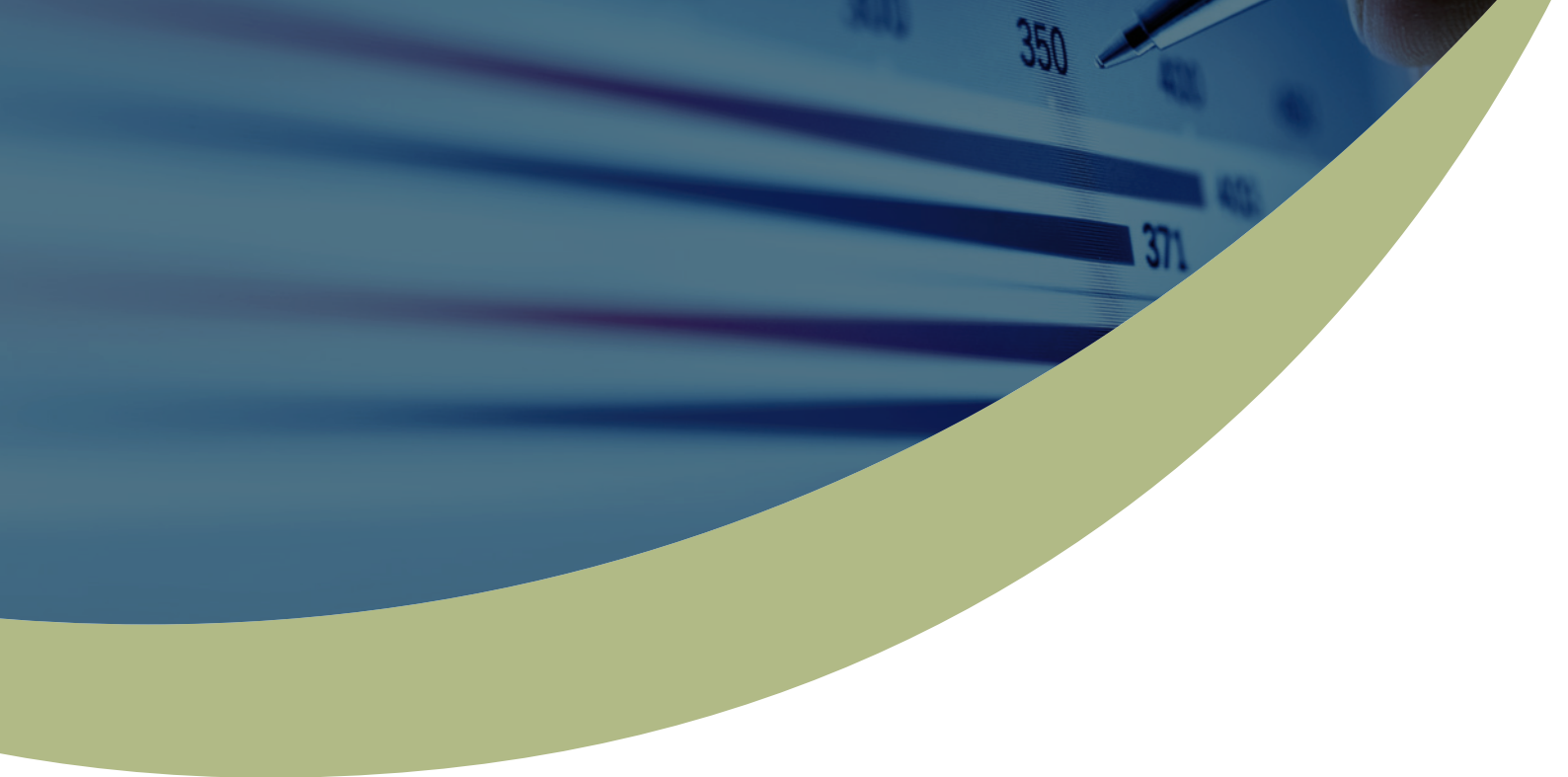
"I would really like to see JUSP become more of a one-stop shop for all our e-resource usage statistics. This would involve getting more publishers on board, and also getting all the reports from each publisher into it. This is definitely improving with new publishers and JR2/JR5 and e-book statistics now in JUSP".

Leon Perry, University of Portsmouth

"JUSP is a one-stop shop for a large number of resources, saving us considerable amounts of time which would otherwise be used going to individual publisher websites to obtain usage figures."

Eleanor Craig, University of Sussex





“Edinburgh University Press is delighted to join JUSP, and grateful to the team for being so helpful and flexible in assisting us in implementing the SUSHI protocol for data gathering on the Atypon platform.”

Sarah Edwards, Head of Journals,
Edinburgh University Press

How to join JUSP

Please contact us for further information or a demonstration of JUSP.

A signed Publisher Participation Agreement is required in order to participate.

Upon receipt of this, the JUSP technical team harvest participating academic libraries' COUNTER usage data into the secure portal, via SUSHI. This data can then be accessed via secure authentication, offering both you and your customers a single point of access to the data. The JUSP team also inform participating institutions each time a new publisher joins.

Find out more

Please contact:

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W: <http://jusp.jisc.ac.uk/>